

**BEFORE
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA**

Docket No. 2014-225-T

**In re:)
)
Application of American Safety Movers,)
Inc. for Class E Certificate of Public)
Convenience and Necessity to transport)
Household Goods Between Points and)
Places in South Carolina restricted to the)
Transportation of U.S. Department of)
Defense Shipments for Department of)
Defense Personnel)**

TESTIMONY OF PATRICK B. COLEMAN

ON BEHALF OF

AMERICAN SAFETY MOVERS, INC.

1 **Q. Please state your name, business address, and position with American Safety**
2 **Movers, Inc.**

3 A. My name is Patrick B. Coleman. My business address is American Safety Movers, Inc.
4 ("American Safety Movers" or "Company"), 216 Druid Street, Jacksonville, Florida
5 32254, telephone (904) 353-4848, email pbk@amsamovers.net. I am the Vice-
6 President/Secretary. Our Company also has a facility at 711 Mulberry Avenue, Panama
7 City Beach, Florida 32405.

8 **Q. Please give a brief description of your background and experience.**

9 A. I have been working in the moving industry since 1963. I served as the Chief Operating
10 Officer for Coleman American Moving Services, Inc. in Kansas and Alabama from 1963
11 through 1997. From 1997 through 2003, I was the President of American Relocation
12 Corporation in Alabama. I began working for American Safety Movers in 2003. As its
13 Vice-President, I am responsible for special projects and government preparation and
14 procedure. I direct and coordinate the operations, manage operations staff, and the
15 warehouses. I have an extensive background in working with the United States
16 Department of Defense ("DOD") on many levels to perform household goods relocations
17 for our men and women serving in our military. **Exhibit 1** includes a copy of my resume.

18 **Q. Please tell us about the other owners of American Safety Movers.**

19 A. Melanie Coleman is President of the Company. My wife Melanie also has extensive
20 experience in the moving industry. She worked for Coleman American Moving Services,
21 Inc. in Kansas in sales and in Alabama in the advertising and promotions. She became

1 President of American Safety Movers, Inc. in 2005, following her predecessor Dale B.
2 Coleman. **Exhibit 1** includes a copy of Melanie's resume.

3 **Q. What is the purpose of your testimony?**

4 A. The purpose of my testimony is to support the Application of American Safety Movers
5 for a Certificate of Public Convenience and Necessity for Operation of a Motor Vehicle
6 Carrier to transport household goods in South Carolina.

7 **Q. Are all of the statements in American Safety Movers' application correct and true to**
8 **the best of your knowledge, information, and belief?**

9 A. Yes, with one correction. The Safety Certification attachment incorrectly indicates that
10 the Warehouse Inspection Report is the most recent one. Department of Defense
11 inspectors perform warehouse inspections on a quarterly basis. In addition, the
12 Company's complete operations are assessed on an annual basis by Department of
13 Defense contracting officers. Copies of the Contractor Performance Assessment Reports
14 ("CPAR") for contracts for our Panama City and Jacksonville facilities are discussed later
15 in my testimony and provided as an Exhibit.

16 **Q. Do you intend to incorporate by reference any documents into your testimony?**

17 A. Yes, I wish to incorporate by reference the application filed in this proceeding and its
18 exhibits.

19 **Q. Has anything occurred since your Application was filed that materially changes the**
20 **representations in the Application?**

21 A. No, with the exception that we have signed a contingent lease for a facility in Beaufort
22 instead of Savannah which affects our request for a waiver of the safety requirements.

23 **Q. Please describe American Safety Movers.**

1 A. American Safety Movers was incorporated in Florida on April 28, 2003. We provide a
2 variety of moving services tailored to the needs of the military within the continental
3 United States. We also work with International through Government Bill of Lading
4 Carriers specifically selected for their experience in handling international military
5 relocations.

6 **Q. Is the Company certificated to provide intrastate transportation of household goods**
7 **in any states?**

8 A. Yes, the Florida Department of Agriculture and Consumer Services, Division of
9 Consumer Services, issued the Company Registration Certificate Number IM762 on June
10 2, 2003. Copies of our most recently issued Registration Certificate and screen shots from
11 the Division of Consumer Services' website were attached to the application and are
12 incorporated by reference.

13 The Georgia Department of Public Safety, Motor Carrier Compliance Division
14 ("GDPS"), issued the Company a Class "B" Interim Certificate to transport household
15 goods between all points in Georgia on April 17, 2014. Copies of the letter from the
16 GDPS, Letter Order, and the Certificate Number HG50428 were attached to our
17 application and are incorporated by reference. The GDPS maintains a list of its currently
18 licensed movers and their consumer report card is available on its website at
19 <http://www.gamccd.net/HouseholdGoods.aspx>. Attached and incorporated by reference
20 as **Exhibit 2** is a screen shot of the GDPS Reliability Report Card for American Safety
21 Movers.

22 **Q. Has American Safety Movers registered to do business in South Carolina?**

1 A. Yes, the South Carolina Secretary of State's Office issued our Certificate of
2 Authorization to transact business in South Carolina on May 22, 2014. A copy of the
3 Secretary of State's Certificate of Authorization was attached to our application and is
4 incorporated by reference.

5 **Q. Please describe the authority you are seeking from the Commission.**

6 A. American Safety Movers seeks a Class E Certificate of Public Convenience and
7 Necessity to transport household goods between points and places in South Carolina
8 restricted to the transportation of U.S. Department of Defense ("DOD") shipments for
9 DOD personnel. American Safety Movers intends to offer its services pursuant to direct
10 procurement method contracts awarded by the Regional Contracting Offices to move
11 household goods for DOD personnel. American Safety Movers has submitted a bid for a
12 contract at Marine Corps Recruit Depot at Parris Island, South Carolina. The contract
13 involves relocating DOD personnel's household goods from points within South Carolina
14 to points within South Carolina, from points within South Carolina to warehouse
15 facilities in in other states, and from points within South Carolina to points around the
16 country and the world. The contract period is from July 1, 2014, to June 30, 2015, with
17 options to up to four additional years. American Safety Movers has been working with
18 DOD to perform relocation services within Florida and from the Southeastern United
19 States to points around the world. American Safety Movers is an experienced provider of
20 household goods moving and storage for the DOD. American Safety Movers would file
21 any DOD contracts awarded in South Carolina with the Commission and the South
22 Carolina Office of Regulatory Staff.

23 **Q. Please describe the services American Safety Movers currently provides.**

1 A. We provide professional packing, crating, and moving and storage services on a local,
2 Florida intrastate, interstate and international basis. We have a team of relocation experts
3 with over 200 years of combined experience in the moving industry. We are qualified for
4 DOD direct procurement method contracts (“DPM”), non-temporary storage (“NTS”),
5 and storage in transit (“SIT”) in Jacksonville and Panama City. The Company currently
6 has two contracts for packing containerization and local drayage of DPM personal
7 property shipments with the Naval Supply System (“NAV/SUP”) Fleet Logistics Center
8 (“FLC”) in Jacksonville, Florida. These contracts are for 15 counties in the State of
9 Florida and 3 counties in Georgia.

10 American Safety Movers has a third contract at Tyndall Air Force Base, Florida
11 for 10 counties in northwest Florida. Attached as **Exhibit 3** is our Past Performance
12 Information for the bid solicitation. We have 30,000 square feet of residential and
13 commercial storage capacity in Jacksonville and 13,000 square feet of storage in Panama
14 City. We initially anticipated that if we were awarded the Marine Corps Parris Island
15 DPM contract, we would obtain storage facilities in Savannah, Georgia. However, this
16 week I entered into a warehouse lease in Beaufort, South Carolina. It is one of three
17 warehouses currently qualified for military shipment storage in Beaufort. Our lease is
18 contingent upon the award of the DPM contract. The facility is located at 335 Joe Frazier
19 Road, Warehouse “B,” Beaufort, South Carolina.

20 **Q. Please tell us about the Past Performance Information and DOD CPARS rating**
21 **system.**

22 A. The Past Performance Information includes DOD contracts performed by American
23 Safety Movers over the last three years. It is submitted with a DOD bid as evidence of a

1 prospective household goods mover's ability to perform the contract. "CPARS" is the
2 Contractor Performance Assessment and Rating System. CPAR records on DOD
3 contractors are available through the Past Performance Information Retrieval System.
4 This website is the single source used by the DOD to retrieve contractor performance
5 information when making selection decisions. The Interim and Final CPARs for for
6 Tyndall Air Force Base, located in Panama City, Florida, are attached as **Exhibit 4**. The
7 CPARs (Jacksonville, Florida) are attached as **Exhibit 5**.

8 **Q. Please describe the services American Safety Movers intends to provide in South**
9 **Carolina.**

10 A. We are specifically seeking authority in order to provide contractual moving services to
11 Marine Corps Recruit Depot at Parris Island, South Carolina. In the future, we may
12 submit bids for other DOD contracts serving the military installations in South Carolina.

13 **Q. Do you intend to open a South Carolina location?**

14 A. Not at this time.

15 **Q. How many people do you employ?**

16 A. 30 at this time.

17 **Q. Describe your relationship with national household goods carriers.**

18 A. American Safety Movers, Inc. is not currently associated with any national household
19 goods carriers. Since the sale of Bekins Van Lines in December 2012, we have operated
20 independently maintaining our own DOT number. In the future, we may consider
21 affiliating with a national van lines, however, there are no immediate plans.

22 **Q. Does American Safety Movers maintain good scores within the CSA program?**
23 **Please explain.**

1 A. With Compliance, Safety, Accountability (CSA), the Federal Motor Carrier Safety
2 Administration (FMCSA), together with State Partners and industry, is working to
3 prevent commercial motor vehicle crashes, fatalities, and injuries on our nation's
4 highways. CSA provides an assessment of a motor carrier's on-road performance and
5 investigation results within the Behavior Analysis and Safety Improvement Categories
6 (BASICS). Assessments cover 24 months of activity and results are updated monthly.
7 Attached as **Exhibit 6** is the BASICS information for American Safety Movers from the
8 FMCSA website <https://csa.fmcsa.dot.gov> .

9 **Q. Is American Safety Movers affiliated with any associations?**

10 A. Yes, the Company is a member of the Moving Pros Network, LLC. As a member,
11 American Safety Movers secures tariff filing, regulatory, and arbitration services. The
12 availability of these services provides online tariff filing and serves as the provider of
13 arbitration services.

14 **Q. Please tell us about your equipment.**

15 American Safety Movers has the following equipment in Jacksonville, Florida:

- 16 (1) Pickup truck
- 17 (2) Packing vehicles
- 18 (2) 17' Low-cube vans
- 19 (5) 24-26' Straight vans
- 20 (5) Truck - Tractors
- 21 (5) Semi-trailer moving vans
- 22 (2) 53' drop-deck semi-flatbed trailers
- 23 (1) 17' Flat-bed trailer

24 We have the following equipment in Panama City, Florida:

- 25 (2) 17' Low-cube vans
- 26 (2) 24-26' Straight vans
- 27 (1) 22' Flat-bed truck
- 28 (1) Packing vehicle
- 29 (1) 27' Two axle flat-bed trailer
- 30
- 31

1 (1) 17' Flat-bed trailer

2
3 More detailed information on our equipment was included in the application which is
4 incorporated by reference. Attached as **Exhibit 7** are copies of photographs of some of
5 the equipment.

6 **Q. If your certificate is granted, do you have plans to add any more equipment?**

7 **A.** Yes.

8 **Q. Who services and inspects your vehicles?**

9 **A.** Jacksonville – Crowder Fleet Maintenance

10 Panama City – Grady's Automotive Service

11 Inspection is performed daily by the assigned driver, prior to leaving the yard.

12 **Q. Please describe the maintenance schedule for your vehicles.**

13 **A.** Our trucks are inspected daily by our drivers and quarterly by the service department at
14 the assigned local garage. Attached as **Exhibit 8** is our Driver's Vehicle Inspection
15 Report. Period Maintenance is performed quarterly or as needed and all other service is
16 performed as needed or required.

17 **Q. Are you aware of the Commission's insurance requirements?**

18 **A.** Yes, we have liability and cargo insurance. A copy of our Certificate of Liability
19 Insurance was attached to the application and is incorporated by reference.

20 **Q. Please tell us about the Company's financial ability to provide services.**

21 **A.** American Safety Movers is financially capable of handling any costs associated with
22 DOD contracts in South Carolina with its existing operating cash flow and existing cash
23 balances. The Company's audited financial statements as of December 31, 2013, were
24 submitted as part of its Application. American Safety Movers has requested, and the

Commission has ordered, that this information be considered Confidential Information because it contains private financial and business information.

Q. Please tell us about the rates American Safety Movers would charge in South Carolina.

A. If awarded the Parris Island DPM contract, American Safety Movers would charge the proposed rates submitted with its bid. We are requesting confidential treatment for our detailed bid information. Public disclosure of the detailed rate information would give future competitors and advantage in submitting other bids for DPM contracts in South Carolina and other states. **Exhibit 9** is a copy of the base year rates submitted with our bid which we are filing under seal and for which we are requesting confidential treatment. Option year rates are identical to the base year rates. We are requesting that American Safety Movers be allowed to file copies of any DOD contracts awarded to our Company in the future with the detailed rate information redacted. Un-redacted copies would be available for inspection by the Office of Regulatory Staff or the Commission upon request.

Q. Are you familiar with all statutes and regulations, including safety regulations and workers compensation laws that govern for-hire motor carrier operations in South Carolina?

A. Yes. American Safety Movers will operate in compliance with these statutes and regulations. I signed the Safety Certification attached to the application. I certify that the Company's employees are familiar with the Federal Motor Carrier Safety Regulations ("FMCSR") and Hazardous Materials ("HM") regulations.

1 **Q. Please describe American Safety Movers' system for ensuring overall compliance**
2 **with FMCSR and HM regulations and tell us who is responsible for ensuring**
3 **compliance.**

4 A. I, along with all company management, are responsible for ensuring compliance.
5 Attached as **Exhibit 10** is American Safety Movers' Employment and Contractor Policy
6 for Drivers. Attached as **Exhibit 11** is our Emergency Action Plan.

7 **Q. Do you have a driver safety / orientation program in place? Please tell us about it.**

8 A. American Safety Movers' drivers must pass an initial background and alcohol/substance
9 screen prior to employment. New drivers are road tested for not less than 50 miles by our
10 certified examiner, participate in Alcohol and Substance Abuse Awareness Training, and
11 are subject to random screening for alcohol and substance. In addition, American Safety
12 Movers' drivers participate in our monthly meetings at which time operations, training
13 and safety are discussed.

14 **Q. Is American Safety Movers in compliance with the controlled substance and alcohol**
15 **use and testing as provided in the federal regulations?**

16 A. Yes.

17 **Q. Does American Safety Movers have a federal safety rating at this time?**

18 A. We do not have a federal safety rating. As described earlier, the CSA assesses the
19 Company's on-road performance and investigation results with its BASICs assessments
20 that cover 24 months of activity. <https://ai.fmcsa.dot.gov/SMS/> See **Exhibit 6**. American
21 Safety Movers is inspected on a quarterly basis by Department of Defense Inspectors in
22 relation to its government contracts. These quarterly inspections are a part of the annual
23 CPARs for each contract and facility. Each CPAR gives an overall assessment of the

1 company's performance and describes the results of the quarterly inspections. See
2 **Exhibits 4 and 5.**

3 **Q. Does the Company request a waiver in regard to the Commission's regulations and**
4 **orders regarding safety procedures?**

5 A. Yes, American Safety Movers will have a facility in South Carolina if we are awarded
6 this contract. As described earlier, if awarded this contract we will have a facility in
7 Beaufort to enable us to perform the Parris Island contract. Since we now intend to have a
8 facility in South Carolina, we revise our waiver request to the extent necessary. If we are
9 awarded this contract and consummate the lease, our facility will be available for
10 inspection by the South Carolina Office of Regulatory Staff and the State Transport
11 Police. If we are not awarded this contract, we would not have the South Carolina facility
12 at this time and as a result, the South Carolina Transport Police would not have
13 jurisdiction to inspect our out-of-state facilities. However, DOD contracting officers
14 would inspect our facilities on a quarterly basis to determine whether we are in
15 compliance with all safety and other procedures and to evaluate our performance
16 pursuant to the contracts. At such time as we may be awarded any future contracts and
17 have a facility in South Carolina, we would notify the Commission and the South
18 Carolina Office of Regulatory Staff so that the appropriate inspections could be
19 scheduled.

20 **Q. Are there any outstanding judgments against American Safety Movers?**

21 A. No.

22 **Q. How would granting this application affect the public convenience and necessity?**

1 A. American Safety Movers has extensive experience with DOD contracts in Florida. Our
2 Company will provide exceptionally trained, careful, quality driven movers and packers
3 relocate our men and women in the armed forces stationed at Paris Island.

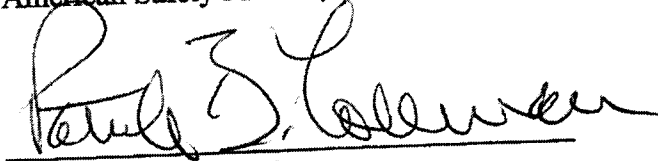
4 **Q. Does this conclude your testimony?**

5 A. Yes.

VERIFICATION

I, Patrick Coleman, first being duly sworn upon oath, depose and say that I am the Vice President/Secretary of American Safety Movers, Inc.; that I have read the above testimony, and know the contents; that the contents are true, accurate and correct to the best of my knowledge, information and belief.

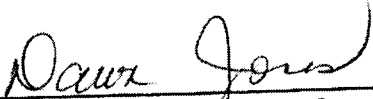
American Safety Movers, Inc.



Patrick B. Coleman
Vice President / Secretary

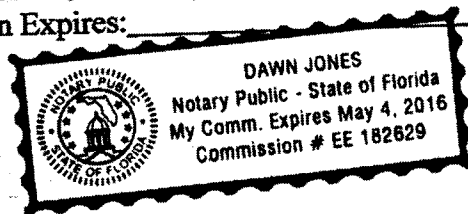
SWORN TO AND SUBSCRIBED

Before me this 19th day of June, 2014.



Notary Public for the State of FLORIDA

My Commission Expires: _____



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Household Goods Between Points and)
Places in South Carolina restricted to the)
Transportation of U.S. Department of)
Defense Shipments for Department of)
Defense Personnel)

EXHIBIT 1

RESUMES OF PATRICK AND MELANIE COLEMAN

**BEFORE
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA**

Docket No. 2014-225-T

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EXHIBIT 1

RESUMES OF PATRICK AND MELANIE COLEMAN

Patrick Coleman

2811 Briarcliff Road
Dothan, 36303, United States
334-798-2611
patrickcoleman@americansafetymovers.com

PROFESSIONAL EXPERIENCE

AMERICAN SAFETY MOVERS, INC. – JACKSONVILLE, FLORIDA 2003 – PRESENT

Vice-President

- Responsible for special projects and government preparation and procurement.
- Direct and coordinate activities of business associated with operations.
- Manage operations staff and operating warehouses.
- Report and share information with the CEO to fully inform on the condition of the company and important factors influencing operations.

AMERICAN RELOCATION CORPORATION, Dothan, Alabama 1997 – 2003

President

- Directed and coordinated all financial and budget activities to fund operations, maximize investments, or increase efficiency.
- Analyzed operations to evaluate performance in meeting objectives and determined areas of potential cost reduction, organization improvement, or policy change.
- Directed, planned, and implemented policies, objectives, and activities of businesses to ensure continuing operations, maximize returns on investments, and increase productivity.
- Negotiated and approved contracts and agreements with suppliers, distributors, and federal agencies.
- Directed human resources activities, including the approval of human resource plans, selection of directors and establishment or organization of major departments.
Responsible for nationwide trucking fleet, and operation of warehouse facilities located in 5 states.

COLEMAN AMERICAN MOVING SERVICES, INC., 1963 - 1976 - Wichita, Hutchinson, and Salina Kansas 1976 – 1997 - Dothan, Alabama

Chief Operating Officer

- Directed and coordinated activities of businesses or departments concerned with the sales, accounting, and transportation.

- Reviewed monthly financial statements, sales and activity reports, and other performance data to measure productivity and goal achievement.
- Managed operations staff, prepared work schedules and assigned specific duties.
- Directed and coordinate organization's financial and budget activities to fund operations, maximize investments, and increase efficiency.
- Determined staffing requirements, and interviewed, hired and trained new employees.
- Recommend locations for new facilities or managed the remodeling or renovating of current facilities.
- Responsible for nationwide trucking fleet, and operation of warehouse facilities located in 12 states

EDUCATION

Hutchinson High School, Hutchinson, Kansas

Melanie Coleman

2811 Briarcliff Rd

Dothan, Alabama

334-798-2602

MSC@AMSAMOVERS.NET

PROFESSIONAL EXPERIENCE

AMERICAN SAFETY MOVERS, INC., - Jacksonville, Florida

President - August 2005 - Present

- Direct and coordinate financial and budget activities to fund operations, maximize investments, AND increase efficiency.
- Confer with key staff members to discuss issues, coordinate activities, and resolve problems.
- Analyze operations to evaluate performance of company AND staff in meeting objectives, determine areas of potential cost reduction, performance improvement, and/or policy change.

REYNER REALTY – Dothan, Alabama

Realtor 1985 - 1988

- Promoted sales of properties through advertisements, open houses, and participation in multiple listing services.
- Generated lists of properties that are compatible with buyers' needs and financial resources.
- Contact property owners and advertise services to solicit property sales listings.
- Compared property with similar properties that recently sold to determine its competitive market price.
- Advised clients on market conditions, prices, mortgages, legal requirements and related matters.
- Accompanied buyers during visits to and inspections of property, advising them on the suitability and value.
- Present purchase offers to sellers for consideration.
- Act as an intermediary in negotiations between buyers and sellers, generally representing one or the other.
- Prepared documents such as representation contracts, purchase agreements, closing statements, deeds and leases.
- Coordinated property closings, overseeing signing of documents and disbursement of funds.
- Reviewed property listings, trade journals, and relevant literature, and attended conventions, seminars, and staff and association meetings to remain knowledgeable about real estate markets and marketing strategies.
- Investigated clients' financial and credit status to determine eligibility for financing.
- Developed networks of attorneys, mortgage lenders, and contractors to whom clients may be referred.
- Conducted seminars and training sessions for sales agents to improve sales techniques.

- Arranged meetings between buyers and sellers when details of transactions need to be negotiated.

COLEMAN AMERICAN MOVING SERVICES, INC. - Dothan, Alabama

Advertising and Promotions 1976 - 1979

- Inspected layouts and advertising copy, edited scripts, and other promotional material for adherence to brand specifications.
- Planned and prepared advertising and promotional material to increase sales of services.
- Gathered and organized information to plan advertising campaigns.
- Coordinated all new office grand openings.
- Prepared and negotiated advertising and sales contracts.
- Coordinated and executed advertising policies and strategies.
- Assisted with annual budget development.
- Provided presentation support during the introduction of new services to field staff.
- Formulated plans to extend business with established accounts
- Represented company at trade association meetings.

COLEMAN AMERICAN MOVING SERVICES, INC. – Wichita, Kansas

Local Sales 1971 – 1975

- Identified and solicited prospects utilizing creative lead techniques.
- Gave sales presentations and proposals to prospects.
- Followed up with prospects.
- Closed business in person and over the phone.
- Processed work orders and completed all paperwork in accordance with standardized procedures.
- Prepared final contracts for signature.

EDUCATION

Miami Norland High School, Miami, Florida

ADDITIONAL INFORMATION

*Time gaps in resume reflect time utilized to raise children.

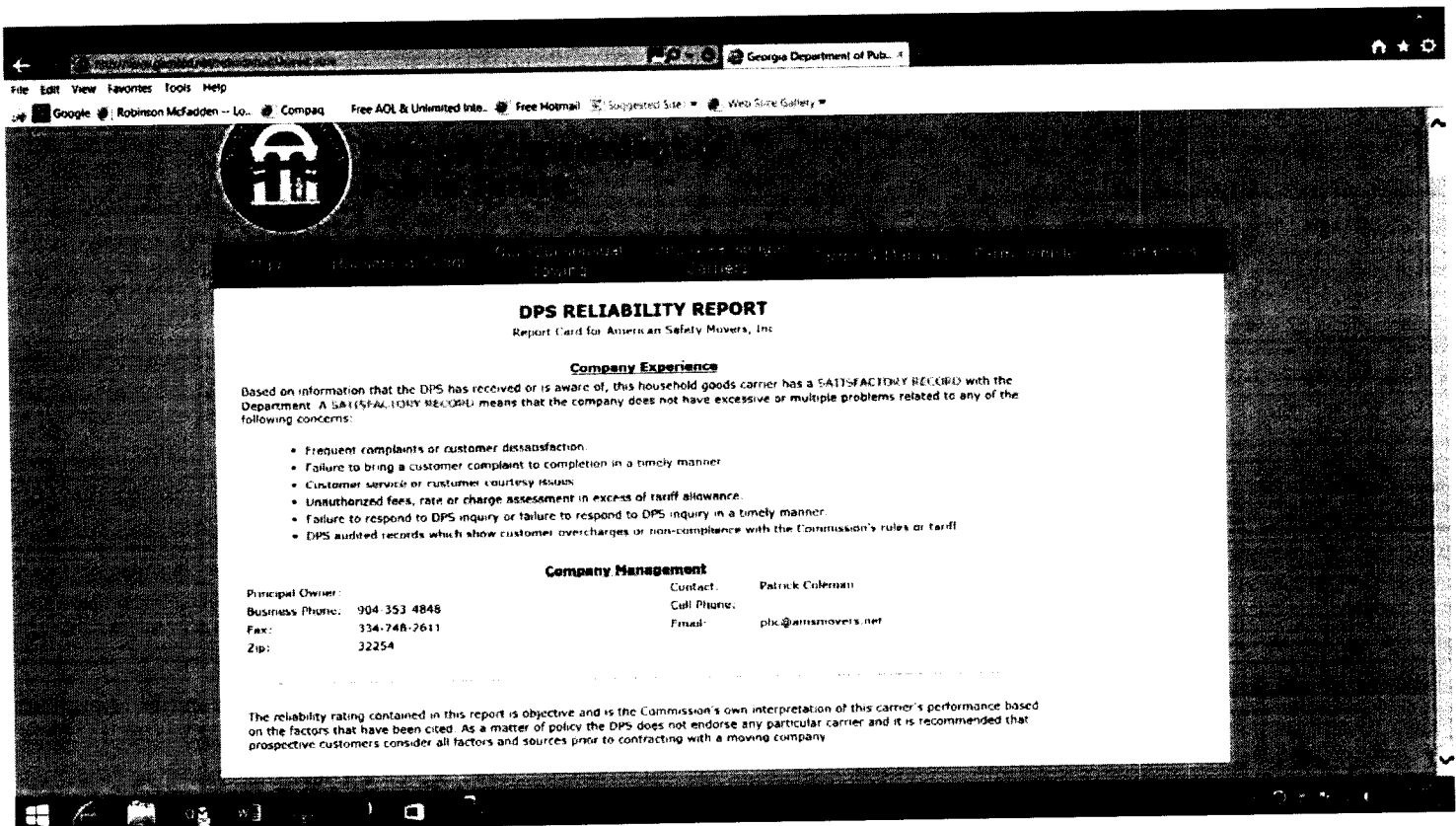
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EXHIBIT 2

**GEORGIA DEPARTMENT OF PUBLIC SAFETY
RELIABILITY REPORT**



**BEFORE
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Docket No. 2014-225-T

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EXHIBIT 3

PAST PERFORMANCE INFORMATION

PAST PERFORMANCE INFORMATION

Past and current contracts for past performance (PPI) consideration.

a. Contract Number N68836-08-D-0017

Title: Packing, Containerization and Local Drayage of DPM Personal Property Shipments

b. Description of Program/Project:

For Jacksonville FL area of responsibility, (15 counties in State of FL, 3 counties in State of GA)

01 Jun 08-31 DEC 12 Primary Contractor – Schedule III (Local Moving)

Alternate Contractor-Schedules I & II (Outbound & Inbound)

01 JAN 13 – 30 JUN 13 Primary Contractor-Schedules I,II, and III (Outbound, Inbound & Local Moving)

c. Total \$ Value:

2008	Primary	\$ 847,375.00	2008	Alternate	\$ 1,146,520.00
2009	Primary	889,843.75	2009	Alternate	1,204,855.25
2010	Primary	931,112.50	2010	Alternate	1,261,262.50
2011	Primary	972,981.25	2011	Alternate	1,321,535.75
2012	Primary	1,014,850.00	2012	Alternate	1,379,861.00
2013	Primary	1,197,355.50			

d. Contracting Agency: NAV/SUP FLC Jacksonville FL, Contracting Division

e. Point of Contact:

Carla Lopez-Pacheco	Contracting Specialist	Mattie Washington	Supervisory Contracting Specialist
904-542-3912	Phone	904-542-4452	Phone
904-542-1095	Fax	904-542-1095	Fax
Carla.lopez@navy.mil		mattie.washington@navy.mil	

David Fletcher	Contracting Officer's Representative
904-546-6102	Phone
904-542-1214	Fax
David.a.fletcher@navy.mil	

f. Period of Performance 01 JUN 08 – 30 JUN 13
(base year + 4 option years)

g. Type of Contract: FFP

h. Relevance to this effort: Services are identical

PAST PERFORMANCE INFORMATION

Past and current contracts for past performance (PPI) consideration.

- a. Contract Number N68836-13-D-0025

Title: Packing, Containerization and Local Drayage of DPM Personal Property Shipments

- b. Description of Program/Project:

For Jacksonville FL area of responsibility, (15 counties in State of FL, 3 counties in State of GA)

01 AUG 13- 30 NOV 13 Primary Contractor-Schedules I,II, and III (Outbound, Inbound & Local Moving)

- c. Total \$ Value: \$ 619,505.00 EST Original and Final

- d. Contracting Agency: NAV/SUP FLC Jacksonville FL, Contracting Division

- e. Point of Contact:

Carla Lopez-Pacheco	Contracting Specialist	Mattie Washington	Supervisory Contracting Specialist
904-542-3912	Phone	904-542-4452	Phone
904-542-1095	Fax	904-542-1095	Fax
<u>Carla.lopez@navy.mil</u>		<u>mattie.washington@navy.mil</u>	

David Fletcher	Contracting Officer's Representative
904-546-6102	Phone
904-542-1214	Fax
<u>David.a.fletcher@navy.mil</u>	

- f. Period of Performance 01 AUG 13 – 30 NOV 13

- g. Type of Contract: FFP

- h. Relevance to this effort: Services are identical

PAST PERFORMANCE INFORMATION

Past and current contracts for past performance (PPI) consideration.

a. Contract Number N68836-14-D-0006

Title: Packing, Containerization and Local Drayage of DPM Personal Property Shipments

b. Description of Program/Project:

For Jacksonville FL area of responsibility, (15 counties in State of FL, 3 counties in State of GA)

01 DEC 13- 30 NOV 16 Primary Contractor-Schedules I,II, and III (Outbound, Inbound & Local Moving)

c. Total \$ Value: Base Year	01 DEC 13 – 30 NOV 14	\$ 1,791,895.00
Option Year 1	01 DEC 14 – 30 NOV 15	\$ 1,829,395.00
Option Year 2	01 DEC 15 – 30 NOV 16	\$ 1,866,895.00

d. Contracting Agency: NAV/SUP FLC Jacksonville FL, Contracting Division

e. Point of Contact:

Carla Lopez-Pacheco	Contracting Specialist	Mattie Washington	Supervisory Contracting Specialist
904-542-3912	Phone	904-542-4452	Phone
904-542-1095	Fax	904-542-1095	Fax
Carla.lopez@navy.mil		mattie.washington@navy.mil	

Raphael Q. Hall, GySgt	Contracting Officer's Representative
904-546-6160	Phone
904-542-1092	Fax
Raphael.q.hall@navy.mil	

f. Period of Performance 01 DEC 13 – 30 NOV 16

g. Type of Contract: FFP

h. Relevance to this effort: Services are identical

PAST PERFORMANCE INFORMATION

Past and current contracts for past performance (PPI) consideration.

a. Contract Number N68836-14-D-0001

Title: Packing, Containerization and Local Drayage of DPM Personal Property Shipments

b. Description of Program/Project:

For Jacksonville FL area of responsibility, (15 counties in State of FL, 3 counties in State of GA) except this contract is unique to shipments to/from Guantanamo Bay, Cuba, by way of Blount Island Marine Terminal, Jacksonville, FL

01 DEC 13- 30 NOV 16 Primary Contractor-Schedules I,II, and III (Outbound, Inbound & Local Drayage)

c. Total \$ Value: Base Year	01 DEC 13 – 30 NOV 14	\$ 594,990.00
Option Year 1	01 DEC 14 – 30 NOV 15	\$ 594,990.00
Option Year 2	01 DEC 15 – 30 NOV 16	\$ 594,990.00

d. Contracting Agency: NAV/SUP FLC Jacksonville FL, Contracting Division

e. Point of Contact:

Carla Lopez-Pacheco	Contracting Specialist	Mattie Washington	Supervisory Contracting Specialist
904-542-3912	Phone	904-542-4452	Phone
904-542-1095	Fax	904-542-1095	Fax
<u>Carla.lopez@navy.mil</u>		<u>mattie.washington@navy.mil</u>	

Raphael Q. Hall, GySgt	Contracting Officer's Representative
904-546-6160	Phone
904-542-1092	Fax
<u>Raphael.q.hall@navy.mil</u>	

f. Period of Performance 01 DEC 13 – 30 NOV 16

g. Type of Contract: FFP

h. Relevance to this effort: Services are identical

PAST PERFORMANCE INFORMATION

Past and current contracts for past performance (PPI) consideration.

a. Contract Number FA4819-09-D-0001

Title: Packing, Containerization and Local Drayage of DPM Personal Property Shipments

b. Description of Program/Project:

For Tyndall Air Force Base, FL area of responsibility, (10 counties in Northwest FL):

01 JAN 09- 31 MAR 14 Primary Contractor-Schedules I,II, and III (Outbound, Inbound & Local Drayage)

c. Total \$ Value:

2009	\$ 248,625.00
2010	519,245.00
2011	541,200.00
2012	563,235.00
2013	585,230.00
2014	146,307.50

d. Contracting Agency: 325th Contracting Squadron, Tyndall Air Force Base, FL

e. Point of Contact:

Rick Ryneearson

850-283-8260 Phone

850-283-3963 Fax

Richard.ryneearson@us.af.mil

TSGT Darrell Neal, COR

850-283-2181 Phone

850-283-8175 Fax

Darrell.neal@us.af.mil

f. Period of Performance 01 JAN 09 -31 MAR 14
(base year = 4 option years + 3 month extension)

g. Type of Contract: FFP

h. Relevance to this effort: Services are identical

**BEFORE
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA**

Docket No. 2014-225-T

In re:)
)
Application of American Safety Movers,)
Inc. for Class E Certificate of Public)
Convenience and Necessity to transport)
Household Goods Between Points and)
Places in South Carolina restricted to the)
Transportation of U.S. Department of)
Defense Shipments for Department of)
Defense Personnel)

EXHIBIT 4

CONTRACTOR PERFORMANCE ASSESSMENT REPORT

PANAMA CITY, FLORIDA

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AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)
INCOMPLETE-RATED

NONSYSTEMS

1. Name/Address of Contractor (Division):

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 711 MULBERRY AVE

City, State, Zip Code: PANAMA CITY FL 32401

Province/Country: US

CAGE Code: 3FR84 DUNS+4 Number: 131608585

PSC: V003 NAICS Code: 488991

2. Report Type:

☐ Interim ☒ Final Report ☐ Addendum

3. Period of Performance Being Assessed: 01/01/2013 - 04/30/2014

4a. Contract Number:

FA481909D0001

4b. Business Sector & Sub-Sector:

Transportation

5. Contracting Office: FA4819 325 CONS CC

6. Location of Contract Performance:

TYNDALL AFB FL 32403

7a. Contracting Officer: MS. MELISSA SANDERS

7b. Phone Number: 850 283-8637

8a. Contract Award Date: 12/15/2008 **8b. Contract Effective Date:** 01/01/2009 **9. Contract Completion Date:** 04/30/2014

11. Awarded Dollar Value: \$2,603,843 **12. Current Contract Dollar Value:** \$2,603,842

13. ☒ Competitive ☐ Non-Competitive

14. Contract Type: ☒ FFP ☐ FPI ☐ FPR ☐ CPFF ☐ CPIF ☐ CPAF ☐ OTHER
MIXED/OTHER:

15. Key Subcontractors and Effort Performed:

CAGE:

CAGE:

CAGE:

16. Program Title:

PACKING & CRATING SERVICES, 4th OPTION YEAR

17. Contract Effort Description:

-Schedule I services include conducting pre-move survey; servicing of appliances; disassembling of furniture packaging; inventorying, tagging, wrapping, padding, packing and bracing of HHG in government-owned and furnished containers at member's/employee's residence, or at contractor's facility when ordered by the contracting officer; and properly securing and sealing for shipment, weighing obliterating old markings, marking, strapping, and draying of the container within an area of performance. Service includes loading of shipments on line haul carrier equipment. Shipments include HHG from non-temporary storage (NTS) facilities. Any and all applicable services required for outbound movement are included. Unaccompanied baggage shipments are also included for outbound services. Schedule II services include but are not limited to draying from the contractor's facility to storage warehouses, air and surface transportation terminals, military installation shipping

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AND 42.1503**

offices, and ocean or river terminals/piers and return; unloading from delivering carrier's vehicle; handling into facilities drayage to member's residence; de-containerization and unpacking of loaded containers of HHG and placing goods in rooms as directed by the member; un-servicing appliances; assembly of any disassembled articles; and removing shipping materials. Schedule III services include a pre-move survey; servicing appliances; packaging and packing at member's residence to protect HHG properly during transit; tagging items; and inventorying, loading, weighing, drayage, unloading, unpacking, and placing of each article in member's residence as directed by the member. Remove all packing material from the member's residence. Packing/Loading/Containerization of
Personal Property for Onward Movement

Small Business Utilization

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

18. Evaluate the following Areas:	Past Rating	Rating	Trend
a. Quality of Product or Service	Exceptional	Exceptional	N/A
b. Schedule	Exceptional	Exceptional	N/A
c. Cost Control	N/A	N/A	N/A
d. Business Relations	Exceptional	Exceptional	N/A
e. Management of Key Personnel	Exceptional	Exceptional	N/A
f. Utilization of Small Business	N/A	N/A	N/A
g. Other Areas:			
(1):		N/A	
(2):		N/A	
(3):		N/A	
(4):		N/A	
(5):		N/A	
(6):		N/A	
(7):		N/A	
(8):		N/A	

19. N/A

20. Assessing Official Narrative:

(i.e., PMS, PMA, or Equivalent Individual) Responsible for Program, Project, or Task/Job Order Execution

QUALITY OF PRODUCT OR SERVICE: There were 72 documented periodical surveillances conducted during the rating period. The surveillances covered a number of different packing and crating requirements from quality of service to administrative matters such as timely pickup and return of documentation associated with the shipments. The contractor maintained an exceptional level of consistency with the service it provided during the rating period. For example, their facilities remained above reproach during multiple no-notice inspections, they meticulously exhibited a high level of technical expertise by verifying the accuracy of all invoices for charges and remained very timely with the pickup/packout dates as well as delivery of personal property shipments with no known complaints filed with the personal property shipping office. Again, the contractor had a strong overall approach and understanding of the requirements to where we rate them

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AND 42.1503

"Exceptional" for quality of product for the services they performed for the government.

SCHEDULE: During the rating period, American Safety Movers exceeded all packing and crating objectives such as pre-move surveys with customers, performing initial property weighing (and reweighs), loading and containerization within specified DoD guidelines (Defense Transportation Regulation, Part IV, Personal Property). They continuously displayed a strong sense of operational planning, management and oversight to ensure quality control and compliance measures would be maintained along with safe, timely operational performance. The personal property shipping office never received any validated customer complaints for untimely pickups or deliveries. Additionally, we did not discover or document any untimely invoice submissions or returns of invoice documentation due to substantiated clerical errors which exceeded the performance standard of no more than 2% per month. The contractor clearly incorporates an ample amount of time to gather the information needed to establish and maintain a viable daily work schedule that meets the performance objectives of the contact while providing a worthy level of service to the member.

BUSINESS RELATIONS: During the rating period, American Safety Movers ensured the timely application of resources to prevent challenges and issues with any subcontractors which ultimately positively contributed to their overall performance. Specifically, there were no known accounting or billing issues for the packing, containerization, local drayage, delivery and unpacking of any direct procurement method personal property shipments. During multiple inspections, we noticed a high standard of performance and craftsmanship being displayed with all containerization, marking and inventory documentation. There were no noticeable discrepancies with any of the containers, all container markings were accurate and legible and the inventories were complete and descriptive in nature and included make, model, serial numbers and conditions of all electronic items. Additionally, the contractor was able to consistently pickup and deliver shipments (or assign carriers to provide pickup and delivery services) for shipments well within the one workday standard with no known customer complaints. Furthermore, their internal corrective action plan for any claim settlements quickly resolved any damages for minor loss and/or discovered damages to the satisfaction of the contractor and the member while maintaining the intent of the contract.

MANAGEMENT OF KEY PERSONNEL: During the rating period, American Safety provided an adequate number of entry level and supervisory personnel at all levels and consistently demonstrated their ability to sustain their operation within the standard of the contract. Specifically, the contractor furnished the labor, materials, supplies and equipment necessary to perform all packaging, packing, tagging, inventorying, containerization, marking, loading, storing, unpacking and inspecting of any direct procurement method personal property shipments. During multiple inspections, the contractor's office was staffed at all times during normal working hours with knowledgeable personnel who were able to speak about shipments and services associated with the contract. To our knowledge, the methods in which American Safety Movers selected, retained and replaced key personnel was in a manner to which did not degrade the level of service and support to the customer/member. We have a tremendous amount of confidence in their ideologies associated with their internal recruitment and retention incentives that ultimately attract and retain high quality employees. Given what I know today about the Contractor's ability to execute what they promised in their proposal, I definitely would award to them today given

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AND 42.1503
that I had a choice.

RECOMMENDATION: Given what I know today about the Contractor's ability to execute
what they promised in their proposal, I definitely would award to them today given that I
had a choice.

21. Name and Title of Assessing Official

Name: CHANCELLOR LARRACUENTE

Title: OPERATIONS OFFICER Organization: 325 LRS

Phone Number: 8502839673 Fax Number:

Email Address: chancellor.larracuente@us.af.mil Date: 06/03/2014

22. Contractor Comments:

23. Name and Title of Contractor Representative

Name:

Title:

Phone Number: Fax Number:

Email Address: Date:

24. Review by Reviewing Official:

25. Name and Title of Reviewing Official

Name:

Title: Organization:

Phone Number: Fax Number:

Email Address: Date:

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AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)	NONSYSTEMS
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1. Name/Address of Contractor (Division):

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 1420 GRACE AVE

City, State, Zip Code: PANAMA CITY FL 32401

Province/Country: US

CAGE Code: 3FR84 DUNS+4 Number: 131608585

PSC: V003 NAICS Code: 488991

2. Report Type:☒ Interim☐ Final Report☐ Addendum**3. Period of Performance Being Assessed:** 01/01/2012 - 12/31/2012**4a. Contract Number:**

FA481909D0001

4b. Business Sector & Sub-Sector:

Transportation

5. Contracting Office: 325 CONS CC**6. Location of Contract Performance:**

TYNDALL AFB FL 32403

7a. Contracting Officer: JUAN MARTINEZ**7b. Phone Number:** 850 283-6192**8a. Contract Award Date:** 12/15/2008**8b. Contract Effective Date:** 01/01/2009**9. Contract Completion Date:** 12/31/2013**11. Awarded Dollar Value:** \$2,457,535**12. Current Contract Dollar Value:** \$563,235**13.** ☒ Competitive ☐ Non-Competitive**14. Contract Type:** ☒ FFP ☐ FPI ☐ FPR ☐ CPFF ☐ CPIF ☐ CPAF ☐ OTHER
MIXED/OTHER:**15. Key Subcontractors and Effort Performed:**

CAGE:

CAGE:

CAGE:

16. Program Title:

PACKING & CRATING SERVICES, 3rd OPTION YEAR

17. Contract Effort Description:

-Schedule I services include conducting pre-move survey; servicing of appliances; disassembling of furniture packaging; inventorying, tagging, wrapping, padding, packing and bracing of HHG in government-owned and furnished containers at member's/employee's residence, or at contractor's facility when ordered by the contracting officer; and properly securing and sealing for shipment, weighing obliterating old markings, marking, strapping, and draying of the container within an area of performance. Service includes loading of shipments on line haul carrier equipment. Shipments include HHG from non-temporary storage (NTS) facilities. Any and all applicable services required for outbound movement are included. Unaccompanied baggage shipments are also included for outbound services. Schedule II services include but are not limited to draying from the contractor's facility to storage warehouses, air and surface transportation terminals, military installation shipping offices, and ocean or river terminals/piers and return; unloading from delivering carrier's

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AND 42.1503**

vehicle; handling into facilities drayage to member's residence; de-containerization and unpacking of loaded containers of HHG and placing goods in rooms as directed by the member; un-servicing appliances; assembly of any disassembled articles; and removing shipping materials. Schedule III services include a pre-move survey; servicing appliances; packaging and packing at member's residence to protect HHG properly during transit; tagging items; and inventorying, loading, weighing, drayage, unloading, unpacking, and placing of each article in member's residence as directed by the member. Remove all packing material from the member's residence. Packing/Loading/Containerization of Personal Property for Onward Movement

Small Business Utilization

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

18. Evaluate the following Areas:	Past Rating	Rating	Trend
a. Quality of Product or Service	Exceptional	Exceptional	N/A
b. Schedule	Exceptional	Exceptional	N/A
c. Cost Control	N/A	N/A	N/A
d. Business Relations	Exceptional	Exceptional	N/A
e. Management of Key Personnel	Exceptional	Exceptional	N/A
f. Utilization of Small Business	N/A	N/A	N/A
g. Other Areas:			
(1):		N/A	
(2):		N/A	
(3):		N/A	
(4):		N/A	
(5):		N/A	
(6):		N/A	
(7):		N/A	
(8):		N/A	

19. N/A

20. Assessing Official Narrative:

(i.e., PMS, PMA, or Equivalent Individual) Responsible for Program, Project, or Task/Job Order Execution

QUALITY OF PRODUCT OR SERVICE: During the observation period from 01 Jan 2012 to 31 Dec 2012, over 135 shipments were observed with zero documented discrepancies. The service provided was exceptional with the sealing, marking of containers and packing during any month observed by the local TMF flight and inspected by the COR. All pre-move surveys were completed; the proper certified weight scales were used and annotated properly at origin as well as destination. The correct preparation, packing, loading and containerization using ALSC guidelines and MIL-STD-1489 markings were exceptional.

SCHEDULE: The scheduling was exceptional; the service provider exceeded the 92% threshold by having no documented cases of shipments missing pickup or delivery times. The service provider was very flexible to meet the needs of the customer. Inventories were legible, 100% accurate and prepared in five copies for outbound and three copies for local

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AND 42.1503**

drayage moves. Pre-move surveys were accomplished in a timely matter. Scheduling was accomplished with the customer's needs as their top priority.

BUSINESS RELATIONS: During the period of surveillance, the contractor gave exceptional customer service to our military men and women. They provided same day service in most cases, and on occasion delivered over the weekend without billing the government overtime. Of the 135 shipments received or delivered, there were several customers who went out of their way to give positive feedback. They worked very well with our TMF contractors observing all requests ensuring warehouse quarterly inspections were completed on time.

MANAGEMENT OF KEY PERSONNEL: Their Direct Procurement Method (DPM) management of pre and post storage services was exceptional. The equipment used was always in good standing, properly used and specific to the work areas. Administratively, they kept excellent records throughout the year on each inbound and outbound DPM. They maintained an accurate inventory of government containers. Storage methods were used according to contract; DPM's were not loaded over the unsafe height of 10 feet and DPM were not stored less than 2 inches off the floor. Housekeeping and safety were high priorities. There were no warehouse deficiencies or no documented inadequacies through the inspection period.

RECOMMENDATION: Given what I know today about the Contractor's ability to execute what they promised in their proposal, I definitely would award to them today given that I had a choice.

21. Name and Title of Assessing Official

Name: JUAN MARTINEZ

Title: CONTRACTING OFFICER Organization: 325 CONS

Phone Number: 850-283-6192 Fax Number:

Email Address: juan.martinez@tyndall.af.mil Date: 03/04/2013

22. Contractor Comments:

ADDITIONAL/OTHER: Contractor agrees with the ratings assigned.

CONCURRENCE: I concur with this assessment.

23. Name and Title of Contractor Representative

Name: PATRICK COLEMAN

Title: VICE PRESIDENT

Phone Number: 850-872-2121 Fax Number: 850-872-1885

Email Address: patrickcoleman@americansafetymovers.com Date: 03/14/2013

24. Review by Reviewing Official:

Review by Reviewing Official not required.

25. Name and Title of Reviewing Official

Name:

Title: Organization:

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AND 42.1503

Phone Number: Fax Number:

Email Address: Date:

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AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)	NONSYSTEMS
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1. Name/Address of Contractor (Division):

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 1420 GRACE AVE

City, State, Zip Code: PANAMA CITY FL 32401

Province/Country: US

CAGE Code: 3FR84 DUNS+4 Number: 131608585

PSC: V003 NAICS Code: 488991

2. Report Type:☒ Interim☐ Final Report☐ Addendum**3. Period of Performance Being Assessed:** 01/01/2011 - 12/31/2011**4a. Contract Number:**

FA481909D0001

4b. Business Sector & Sub-Sector:

Transportation

5. Contracting Office: 325 CONS CC**6. Location of Contract Performance:**

TYNDALL AFB FL 32403

7a. Contracting Officer: DONALD SUMNER**7b. Phone Number:** 850 283-8637**8a. Contract Award Date:** 12/15/2008**8b. Contract Effective Date:** 01/01/2009**9. Contract Completion Date:** 12/31/2011**11. Awarded Dollar Value:** \$2,457,535**12. Current Contract Dollar Value:** \$563,235**13.** ☒ Competitive ☐ Non-Competitive**14. Contract Type:** ☒ FFP ☐ FPI ☐ FPR ☐ CPFF ☐ CPIF ☐ CPAF ☐ OTHER

MIXED/OTHER:

15. Key Subcontractors and Effort Performed:

CAGE:

CAGE:

CAGE:

16. Program Title:

PACKING & CRATING SERVICES, 3rd OPTION YEAR

17. Contract Effort Description:

-Schedule I services include conducting premove survey; servicing of appliances; disassembling of furniture packaging; inventorying, tagging, wrapping, padding, packing and bracing of HHG in government-owned and furnished containers at member's/employee's residence, or at contractor's facility when ordered by the contracting officer; and properly securing and sealing for shipment, weighing obliterating old markings, marking, strapping, and draying of the container within an area of performance. Service includes loading of shipments on linehaul carrier equipment. Shipments include HHG from non-temporary storage (NTS) facilities. Any and all applicable services required for outbound movement are included. Unaccompanied baggage shipments are also included for outbound services. Schedule II services include but are not limited to draying from the contractor's facility to storage warehouses, air and surface transportation terminals, military installation shipping offices, and ocean or river terminals/piers and return; unloading from delivering carrier's

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AND 42.1503**

vehicle; handling into facilities drayage to member's residence; decontainerization and unpacking of loaded containers of HHG and placing goods in rooms as directed by the member; unservicing appliances; assembly of any disassembled articles; and removing shipping materials. Schedule III services include a premove survey; servicing appliances; packaging and packing at member's residence to protect HHG properly during transit; tagging items; and inventorying, loading, weighing, drayage, unloading, unpacking, and placing of each article in member's residence as directed by the member. Remove all packing material from the member's residence. Packing/Loading/Containerization of
Personal Property for Onward Movement

Small Business Utilization

Does this contract include a subcontracting plan? No

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

18. Evaluate the following Areas:	Past Rating	Rating	Trend
a. Quality of Product or Service	Exceptional	Exceptional	N/A
b. Schedule	Exceptional	Exceptional	N/A
c. Cost Control	N/A	N/A	N/A
d. Business Relations	Exceptional	Exceptional	N/A
e. Management of Key Personnel	Exceptional	Exceptional	N/A
f. Utilization of Small Business	N/A	N/A	N/A
g. Other Areas:			
(1):		N/A	
(2):		N/A	
(3):		N/A	
(4):		N/A	
(5):		N/A	
(6):		N/A	
(7):		N/A	
(8):		N/A	

19. N/A

20. Assessing Official Narrative:

(i.e., PMS, PMA, or Equivalent Individual) Responsible for Program, Project, or Task/Job Order Execution

ADDITIONAL/OTHER: (i.e., PMS, PMA, or Equivalent Individual) Responsible for Program, Project, or Task/Job Order Execution **QUALITY OF PRODUCT OR SERVICE:** During the observation period from 01 Jan 2011 to 31 Dec 2011, over 96 shipments were observed with zero documented discrepancies. The service provided was exceptional with the quality of packing, sealing or marking of containers during any month which was observed by the local TMF flight and inspected by the QAE. All pre-move surveys were completed; the proper certified weight scales were used and annotated properly at origin as well as destination. The correct preparation, packing, loading and containerization using ALSC guidelines and MIL-STD-1489 markings were exceptional. **SCHEDULE:** The scheduling was exceptional during the observation period from 01 Jan 2011 to 31 Dec 2011. The service provider exceeded the 96% threshold by having no documented cases of shipments missing pickup or delivery times. The service provider was very flexible to meet

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AND 42.1503

the needs of the customer. Inventories were legible, 100% accurate and prepared in five copies for outbound and three copies for local drayage moves. Pre-move surveys were accomplished in a timely matter. Scheduling was accomplished with the customer's needs as their top priority. BUSINESS RELATIONS: During the period of surveillance, the contractor gave exceptional customer service to our military men and woman. They provided same day service in most cases and on accession delivered over the weekend without billing the government overtime. Of the 96 shipments received or delivered, there were several customers who went out of their way to give positive feedback. They worked very well with our TMF contractors observing all request ensuring warehouse quarterly inspections were completed on time. MANAGEMENT OF KEY PERSONNEL: Their DPM management of pre and post storage services was exceptional. The equipment used was always in good standing, properly used and specific to the work areas. Administratively they kept excellent records throughout the year on each inbound and outbound DPM. They maintained an accurate inventory of government containers. Storage methods were used according to contract; DPM's were not loaded over the unsafe height of 10 feet and DPM were not stored less than 2 inches off the floor. Housekeeping and safety are high priorities. There were no warehouse deficiencies or no documented inadequacies through the inspection period. RECOMMENDATION: Given what I know today about the Contractor's ability to execute what they promised in their proposal, I definitely would award to them today given that I had a choice

RECOMMENDATION: Given what I know today about the Contractor's ability to execute what they promised in their proposal, I definitely would award to them today given that I had a choice.

21. Name and Title of Assessing Official

Name: MICHAEL YOUNG

Title: DIRECTOR, LOGISTICS READINESS DIV. Organization: 325 LRD

Phone Number: Fax Number:

Email Address: Date: 01/18/2012

22. Contractor Comments:

ADDITIONAL/OTHER: Thank you for the privilege of serving the military members and families of Tyndall AFB, Florida.

CONCURRENCE: I concur with this assessment.

23. Name and Title of Contractor Representative

Name: PATRICK COLEMAN

Title: VICE PRESIDENT

Phone Number: 850-872-2121 Fax Number: 850-872-1885

Email Address: patrickcoleman@americansafetymovers.com Date: 02/06/2012

24. Review by Reviewing Official:

Review by Reviewing Official not required.

25. Name and Title of Reviewing Official

Name:

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AND 42.1503

Title: Organization:
Phone Number: Fax Number:
Email Address: Date:
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AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)**NONSYSTEMS****1. Name/Address of Contractor (Division):**

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 1420 GRACE AVE

City, State, Zip Code: PANAMA CITY FL 32401

Province/Country: US

CAGE Code: 3FR84 DUNS+4 Number: 131608585

PSC: V003 NAICS Code: 488991

2. Report Type:☒ Interim☐ Final Report☐ Addendum**3. Period of Performance Being Assessed:** 01/01/2010 - 12/31/2010**4a. Contract Number:**

FA481909D0001

4b. Business Sector & Sub-Sector:

Transportation

5. Contracting Office: FA4819 325 CONS CC**6. Location of Contract Performance:**

TYNDALL AFB FL 32403

7a. Contracting Officer: DONALD SUMNER**7b. Phone Number:** 850 283-8637**8a. Contract Award Date:** 12/15/2008 **8b. Contract Effective Date:** 01/01/2009 **9. Contract Completion Date:** 12/31/2013**11. Awarded Dollar Value:** \$2,457,535 **12. Current Contract Dollar Value:** \$519,245**13.** ☒ Competitive ☐ Non-Competitive**14. Contract Type:** ☒ FFP ☐ FPI ☐ FPR ☐ CPFF ☐ CPIF ☐ CPAF ☐ OTHER
MIXED/OTHER:**15. Key Subcontractors and Effort Performed:**

CAGE:

CAGE:

CAGE:

16. Program Title:

PACKING & CRATING SERVICES, FIRST OPTION YEAR

17. Contract Effort Description:

-Schedule I services include conducting premove survey; servicing of appliances; disassembling of furniture packaging; inventorying, tagging, wrapping, padding, packing and bracing of HHG in government-owned and furnished containers at member's/employee's residence, or at contractor's facility when ordered by the contracting officer; and properly securing and sealing for shipment, weighing obliterating old markings, marking, strapping, and draying of the container within an area of performance. Service includes loading of shipments on linehaul carrier equipment. Shipments include HHG from non-temporary storage (NTS) facilities. Any and all applicable services required for outbound movement are included. Unaccompanied baggage shipments are also included for outbound services. Schedule II services include but are not limited to draying from the contractor's facility to storage warehouses, air and surface transportation terminals, military installation shipping offices, and ocean or river terminals/piers and return; unloading from delivering carrier's

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AND 42.1503**

vehicle; handling into facilities drayage to member's residence; decontainerization and unpacking of loaded containers of HHG and placing goods in rooms as directed by the member; unservicing appliances; assembly of any disassembled articles; and removing shipping materials. Schedule III services include a premove survey; servicing appliances; packaging and packing at member's residence to protect HHG properly during transit; tagging items; and inventorying, loading, weighing, drayage, unloading, unpacking, and placing of each article in member's residence as directed by the member. Remove all packing material from the member's residence. Packing/Loading/Containerization of Personal Property for Onward Movement

Small Business Utilization

Does this contract include a subcontracting plan? No

Is small business subcontracting under this contract included in a comprehensive small business subcontracting plan? N/A

Is small business subcontracting under this contract included in a commercial small business subcontracting plan? N/A

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

18. Evaluate the following Areas:	Past Rating	Rating	Trend
a. Quality of Product or Service	Exceptional	Exceptional	N/A
b. Schedule	Exceptional	Exceptional	N/A
c. Cost Control	N/A	N/A	N/A
d. Business Relations	Exceptional	Exceptional	N/A
e. Management of Key Personnel	Exceptional	Exceptional	N/A
f. Utilization of Small Business	N/A	N/A	N/A
g. Other Areas:			
(1):		N/A	
(2):		N/A	
(3):		N/A	
(4):		N/A	
(5):		N/A	
(6):		N/A	
(7):		N/A	
(8):		N/A	

19. N/A

20. Assessing Official Narrative:

(i.e., PMS, PMA, or Equivalent Individual) Responsible for Program, Project, or Task/Job Order Execution

QUALITY OF PRODUCT OR SERVICE: During the observation period from 01 Jan 2010 to 31 Dec 2010, over 96 shipments were observed with zero documented discrepancies. The service provided was exceptional with the quality of packing, sealing or marking of containers during any month which was observed by the local TMF flight and inspected by the QAE. All pre-move surveys were completed; the proper certified weight scales were used and annotated properly at origin as well as destination. The correct preparation, packing, loading and containerization using ALSC guidelines and MIL-STD-1489 markings were exceptional.

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SCHEDULE: The scheduling was exceptional during the observation period from 01 Jan 2010 to 31 Dec 2010. The service provider exceeded the 96% threshold by having no documented cases of shipments missing pickup or delivery times. The service provider was very flexible to meet the needs of the customer. Inventories were legible, 100% accurate and prepared in five copies for outbound and three copies for local drayage moves. Pre-move surveys were accomplished in a timely matter. Scheduling was accomplished with the customers needs as their top priority.

BUSINESS RELATIONS: During the period of surveillance, the contractor gave exceptional customer service to our military men and woman. They provided same day service in most cases and on accession delivered over the weekend without billing the government overtime. Of the 96 shipments received or delivered, there were several customers who went out of their way to give positive feedback. They worked very well with our TMF contractors observing all request ensuring warehouse quarterly inspections were completed on time.

MANAGEMENT OF KEY PERSONNEL: Their DPM management of pre and post storage services was exceptional. The equipment used was always in good standing, properly used and specific to the work areas. Administratively they kept excellent records throughout the year on each inbound and outbound DPM. They maintained an accurate inventory of government containers. Storage methods were used according to contract; DPM's were not loaded over the unsafe height of 10 feet and DPM were not stored less than 2 inches off the floor. Housekeeping and safety are high priorities. There were no warehouse deficiencies or no documented inadequacies through the inspection period.

RECOMMENDATION: Given what I know today about the Contractor's ability to execute what they promised in their proposal, I definitely would award to them today given that I had a choice.

21. Name and Title of Assessing Official

Name: MICHAEL C. YOUNG

Title: DIRECTOR Organization: 325TH LRD

Phone Number: 850-283-9673 Fax Number:

Email Address: michael.young@tyndall.af.mil Date: 04/04/2011

22. Contractor Comments:

ADDITIONAL/OTHER: Contractor agrees with the ratings assigned.

CONCURRENCE: I concur with this assessment.

23. Name and Title of Contractor Representative

Name: PATRICK B. COLEMAN

Title: VICE PRESIDENT

Phone Number: 850-872-2121 Fax Number: 850-872-1885

Email Address: patrickcoleman@americansafetymovers.com Date: 04/01/2011

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AND 42.1503

24. Review by Reviewing Official:

Review not required as Contractor and Assessing Official agree on assigned ratings.

25. Name and Title of Reviewing Official

Name: MICHAEL F. FLECK

Title: COMMANDER Organization: 325 MISSION SUPPORT GROUP

Phone Number: Fax Number:

Email Address: Date: 04/06/2011

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AND 42.1503

CONTRACTOR PERFORMANCE ASSESSMENT REPORT (CPAR)	NONSYSTEMS
--	-------------------

1. Name/Address of Contractor (Division):

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 711 MULBERRY AVE

City, State, Zip Code: PANAMA CITY FL 324012208

Province/Country: USA

CAGE Code: 3FR84 DUNS+4 Number: 131608585

PSC: V003 NAICS Code: 488991

2. Report Type:☒ Interim ☐ Final Report ☐ Addendum**3. Period of Performance Being Assessed:** 01/01/2009 - 12/31/2009**4a. Contract Number:**

FA481909D0001

4b. Business Sector & Sub-Sector:

Facilities Services

5. Contracting Office: 325 CONS/LGCAA FA4819**6. Location of Contract Performance:**

TYNDALL AFB FL 32403

7a. Contracting Officer: DONALD SUMNER**7b. Phone Number:** 850 283-8637**8a. Contract Award Date:** 12/15/2008 **8b. Contract Effective Date:** 01/01/2009 **9. Contract Completion Date:** 01/31/2013**11. Awarded Dollar Value:** \$2,457,535 **12. Current Contract Dollar Value:****13. ☒ Competitive ☐ Non-Competitive****14. Contract Type:** ☒ FFP ☐ FPI ☐ FPR ☐ CPFF ☐ CPIF ☐ CPAF ☐ OTHER
MIXED/OTHER:**15. Key Subcontractors and Effort Performed:**

CAGE:

CAGE:

CAGE:

16. Program Title:

PACKING & CRATING SERVICES, BASE YEAR

17. Contract Effort Description:

-Schedule I services include conducting premove survey; servicing of appliances; disassembling of furniture packaging; inventorying, tagging, wrapping, padding, packing and bracing of HHG in government-owned and furnished containers at member's/employee's residence, or at contractor's facility when ordered by the contracting officer; and properly securing and sealing for shipment, weighing obliterating old markings, marking, strapping, and draying of the container within an area of performance. Service includes loading of shipments on linehaul carrier equipment. Shipments include HHG from non-temporary storage (NTS) facilities. Any and all applicable services required for outbound movement are included. Unaccompanied baggage shipments are also included for outbound services. Schedule II services include but are not limited to draying from the contractor's facility to storage warehouses, air and surface transportation terminals, military installation shipping offices, and ocean or river terminals/piers and return; unloading from delivering carrier's

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AND 42.1503**

vehicle; handling into facilities drayage to member's residence; decontainerization and unpacking of loaded containers of HHG and placing goods in rooms as directed by the member; unservicing appliances; assembly of any disassembled articles; and removing shipping materials. Schedule III services include a premove survey; servicing appliances; packaging and packing at member's residence to protect HHG properly during transit; tagging items; and inventorying, loading, weighing, drayage, unloading, unpacking, and placing of each article in member's residence as directed by the member. Remove all packing material from the member's residence. Packing/Loading/Containerization of
Personal Property for Onward Movement

Small Business Utilization

Does this contract include a subcontracting plan? No

Is small business subcontracting under this contract included in a comprehensive small
business subcontracting plan? N/A

Is small business subcontracting under this contract included in a commercial small business
subcontracting plan? N/A

Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report
(SSR): N/A

18. Evaluate the following Areas:	Past Rating	Rating	Trend
a. Quality of Product or Service	N/A	Exceptional	N/A
b. Schedule	N/A	Exceptional	N/A
c. Cost Control	N/A	N/A	N/A
d. Business Relations	N/A	Exceptional	N/A
e. Management of Key Personnel	N/A	Exceptional	N/A
f. Utilization of Small Business	N/A	N/A	N/A
g. Other Areas:			
(1):		N/A	
(2):		N/A	
(3):		N/A	
(4):		N/A	
(5):		N/A	
(6):		N/A	
(7):		N/A	
(8):		N/A	

19. N/A

20. Assessing Official Narrative:

(i.e., PMS, PMA, or Equivalent Individual) Responsible for Program, Project, or Task/Job Order Execution

QUALITY OF PRODUCT OR SERVICE: QUALITY OF PRODUCT OR SERVICE:
Contractor's performance for all three schedules of service is exceptional. They provided professional and courteous service in this highly visible customer service function with zero customer complaints. During this period of service they tracked and maintained 204 government owned containers. Contractor is flexible with scheduling, meeting customer requests, in addition to safely handling members personal property. Contractor provided a safe environment in their warehouse location during this reporting period. No deficiencies were observed at any of their locations during the government quarterly inspections or the

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annual Regional Storage Management Office (RSMO) inspection.

SCHEDULE: SCHEDULE: Scheduling rating is exceptional. The contractor performed all services in a timely and professional manner, ensuring adherence to all pickup and delivery schedules. During this period of service they processed 119 Schedule I shipments, handling 80,093 lbs; 238 Schedule II shipments, handling 244,472 lbs and 43 Schedule III shipments handling 288,728 lbs. All total, the contractor handled 400 shipments totaling 613,293 lbs of military personal property without any noteworthy damages or customer complaints.

COST CONTROL: NOT APPLICABLE TO FIRM-FIXED PRICE CONTRACTS.

BUSINESS RELATIONS: BUSINESS RELATIONS: A team Tyndall proactive and mission minded support team--"exceptional" business relations rating. This is demonstrated by a steady flow of positive feedback from customers on the services provided. For this rating period, no complaints were filed due to contractual non-compliance. Contractor regularly interacts with oversight contractor, customers, and government regarding contractor performance and customer satisfaction.

MANAGEMENT OF KEY PERSONNEL: MANAGEMENT OF KEY PERSONNEL: Management of key personnel is exceptional. The contractor's key personnel have displayed keen knowledge of the service expected and needed to fulfill the requirements of this contract. They strive to offer the best quality product for the customers. Management personnel are very accommodating to each customer's individual circumstances. The contractor provides the necessary tools (trained personnel and supplies) to ensure exceptional service is provided to the government.

ADDITIONAL/OTHER: ADDITIONAL/OTHER: The contractor provided exceptional service for all Schedules of service (I,II, III). They continue to provide an outstanding level of service to our customers in this highly visible and critical customer service function, readily assisting with unique customer situations and always rendering professional and courteous support. They continue to provide "First Class" service in support of "Team Tyndall's" Air Dominance Mission.

RECOMMENDATION: Given what I know today about the Contractor's ability to execute what they promised in their proposal, I definitely would award to them today given that I had a choice.

21. Name and Title of Assessing Official

Name: MICHAEL C. YOUNG

Title: DIRECTOR Organization: 325TH LRD

Phone Number: 850-283-9673 Fax Number:

Email Address: michael.young@tyndall.af.mil Date: 03/11/2010

22. Contractor Comments:

ADDITIONAL/OTHER: WE APPRECIATE THE FINE WORKING RELATIONSHIPS WITH EVERYONE CONCERNED WITH THE ADMINISTRATION OF THIS CONTRACT.

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CONCURRENCE: I concur with this assessment.

23. Name and Title of Contractor Representative

Name: PATRICK B COLEMAN

Title: VICE PRESIDENT

Phone Number: 850-872-2121 Fax Number: 850-872-1885

Email Address: PATRICKCOLEMAN@AMERICANSAFETYMOVERS.COM Date:
03/16/2010

24. Review by Reviewing Official:

Review not required as Contractor and Assessing Official agree on assigned ratings.

25. Name and Title of Reviewing Official

Name:

Title: Organization:

Phone Number: Fax Number:

Email Address: Date:

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**BEFORE
THE PUBLIC SERVICE COMMISSION
OF SOUTH CAROLINA**

Docket No. 2014-225-T

In re:)
)
Application of American Safety Movers,)
Inc. for Class E Certificate of Public)
Convenience and Necessity to transport)
Household Goods Between Points and)
Places in South Carolina restricted to the)
Transportation of U.S. Department of)
Defense Shipments for Department of)
Defense Personnel)

EXHIBIT 5

CONTRACTOR PERFORMANCE ASSESSMENT REPORT

JACKSONVILLE, FLORIDA

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NONSYSTEMS**Contractor Name and Address**

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 106 STOCKTON ST

City, State, Zip Code: JACKSONVILLE FL 32204

CAGE Code: 1S9R1

DUNS+4 Number: 840767342

NAICS: 484210

PSC: V003

SIC Code:

Report Type: FINAL**Period of Performance Being Assessed:** From: 2011-05-15 to: 2012-05-13**Contract Number:** N6883608D0017**Order Number:****Business Sector & Sub-Sector:** NONSYSTEMS, TRANSPORTATION**Location of Contract Performance:****Contracting Office:** NAVSUP FLT LOG CTR JACKSONVILLE**Contracting Officer:**

Name: KAREN DONALD

Phone: 904-542-1076

Contract Award Date: 2008-05-15**Contract Completion Date:** 2012-05-13**Contract Percent Complete:****Awarded Dollar Value:** \$10,969,587.000**Current Dollar Value:** \$0.000**Basis of Award:** COMPETITIVE**Type of Contract:** FFP**Program Title:**

MOVING DPM HHG POSE AWARD VALADATION.

Contract Effort Description:

MOVING OF HHG LOCAL MOVES

Key Subcontractor(s):

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Small Business Utilization:
Does this contract include a subcontracting plan? NO
Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

A common five level assessment rating system is used to evaluate a contractor's performance. Ratings range from Unsatisfactory to Exceptional. Here's a breakdown of each category:

Rating	Definition
Exceptional	Performance meets contractual requirements and exceeds many to the Government's benefit. The element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.
Very Good	Performance meets contractual requirements and exceeds some to the Government's benefit. The element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor were effective.
Satisfactory	Performance meets contractual requirements. The element being assessed contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
Marginal	Performance does not meet some contractual requirements. The element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions.
Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The element being assessed contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.

Area Rated:	Past Rating	Rating
Quality of Product/Service		SATISFACTORY
Schedule		SATISFACTORY
Cost Control		SATISFACTORY
Business Relations		SATISFACTORY
Management of Key Personnel		SATISFACTORY
Utilization of Small Business		SATISFACTORY

Other Areas:

(1):

(2):

(3):

(4):

(5):

(6):

(7):

(8):

Variance (contract to date) Current Completion

Cost Variance (%) % %

Schedule Variance (%) % %

Assessing Official Comments:

Quality of Product/Service: Vender has performed in a Satisfactory manor.

Schedule: Satisfactory

Cost Control: Satisfactory

Business Relations: Satisfactory

Management of Key Personnel: Satisfactory

Utilization of Small Business: Satisfactory

Overall Comments: I know of no reason why not to continue this contract.

Given what I know today about the contractor's ability to execute what he promised in his proposal, I DEFINITELY WOULD award to him today given that I had a choice.

Assessing Official:

Name: DAVID FLETCHER

Title: TRAFFIC MANAGER

Organization: FLC JACKSONVILLE

Phone: 904-542-1000 X6102 FAX: 904-542-1484

Email: DAVID.A.FLETCHER@NAVY.MIL

Date: 2012-11-14

Contractor Comments:

Overall Comments: Contractor agrees with the ratings assigned.

Contractor Representative:

Name: PATRICK COLEMAN

Title: VICE PRESIDENT

Phone: 850-872-2121 FAX: 850-872-1885

Email: PATRICKCOLEMAN@AMERICANSAFETYMOVERS.COM

Date: 2012-11-12

Reviewing Official Comments:

Review by Reviewing Official not required.

Reviewing Official:

Name:

Title:

Organization:

Phone: FAX:

Email:

Date:

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT

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NONSYSTEMS**Contractor Name and Address**

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 216 DRUID STREET

City, State, Zip Code: JACKSONVILLE FL 32204

CAGE Code: 1S9R1

DUNS+4 Number: 840767342

NAICS: 484210

PSC: V003

SIC Code:

Report Type: INTERIM**Period of Performance Being Assessed:** From: 2010-05-15 to: 2011-05-14**Contract Number:** N6883608D0017**Order Number:****Business Sector & Sub-Sector:** NONSYSTEMS, TRANSPORTATION**Location of Contract Performance:****Contracting Office:** NAVSUP FLT LOG CTR JACKSONVILLE**Contracting Officer:**

Name: KAREN DONALD

Phone: 904-542-1076

Contract Award Date: 2008-05-15**Contract Completion Date:** 2012-12-31**Contract Percent Complete:****Awarded Dollar Value:** \$10,969,587.000**Current Dollar Value:** \$0.000**Basis of Award:** COMPETITIVE**Type of Contract:** FFP**Program Title:**

MOVING DPM HHG POSE AWARD VALADATION.

Contract Effort Description:

MOVING OF HHG LOCAL MOVES

Key Subcontractor(s):

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Small Business Utilization:
Does this contract include a subcontracting plan? NO
Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

A common five level assessment rating system is used to evaluate a contractor's performance. Ratings range from Unsatisfactory to Exceptional. Here's a breakdown of each category:

Rating	Definition
Exceptional	Performance meets contractual requirements and exceeds many to the Government's benefit. The element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.
Very Good	Performance meets contractual requirements and exceeds some to the Government's benefit. The element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor were effective.
Satisfactory	Performance meets contractual requirements. The element being assessed contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
Marginal	Performance does not meet some contractual requirements. The element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions.
Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The element being assessed contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.

Area Rated:	Past Rating	Rating
Quality of Product/Service		SATISFACTORY
Schedule		SATISFACTORY
Cost Control		SATISFACTORY
Business Relations		SATISFACTORY
Management of Key Personnel		SATISFACTORY
Utilization of Small Business		SATISFACTORY

Other Areas:

(1):

(2):

(3):

(4):

(5):

(6):

(7):

(8):

Variance (contract to date)	Current	Completion
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Schedule Variance (%)	%	%
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Overall Comments: I was only COR to this contract for 2 months. I know of no reason why not to reaward. Given what I know today about the contractor's ability to execute what he promised in his proposal, I PROBABLY WOULD award to him today given that I had a choice.

Date: 2011-09-22

Overall Comments: THIS CPAR HAS BEEN MODIFIED BY THE ASSESSING OFFICIAL. THE INFORMATION PROVIDED IN THIS SECTION INCLUDES THE ORIGINAL RATINGS, ORIGINAL ASSESSING OFFICIAL NARRATIVES, AND THE COMMENTS MADE BY THE CONTRACTOR IN RESPONSE TO THESE ORIGINAL RATINGS AND NARRATIVES. ORIGINAL RATINGS: QUALITY OF PRODUCT: SATISFACTORY SCHEDULE: SATISFACTORY COST CONTROL: SATISFACTORY BUSINESS RELATIONS: SATISFACTORY MANAGEMENT: SATISFACTORY UTILIZATION OF SMALL BUSINESS: SATISFACTORY OTHER AREAS: ORIGINAL ASSESSING OFFICIAL RECOMMENDATION: Given what I know today about the Contractor's ability to execute what they promised in their proposal, I probably would award to them today given that I had a choice. ORIGINAL ASSESSING OFFICIAL NARRATIVE: GENERAL: I was only COR to this contract for 2 months. I know of no reason why not to reaward. CONTRACTOR COMMENTS: GENERAL: We concur with the posted CPARS assessments. However, there are three items in need of updating on the Contractor Information page that should be corrected, as follows: 1. Change Contractor address from 106 Stockton Street, Jacksonville, FL 32204, to our new address, 216 Druid Street, Jacksonville, FL 32254. 2. Change Contractor DUNS number to: 840767342 3. Change Contractor CAGE code to: 1S9R1. (DUNS number and CAGE code changes were required by D&B/CCR following our change of address in 2009)

Date: 2011-09-22

REVIEWER HAS NO ADDITIONAL COMMENTS TO THIS ASSESSMENT.

Phone: 9045421259 FAX:

Email: CARLA.LOPEZ@NAVY.MIL

Date: 2011-09-23

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT

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42.1503)

NONSYSTEMS

Contractor Name and Address

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 1420 GRACE AVE

City, State, Zip Code: PANAMA CITY FL 324012208

CAGE Code: 3FR84

DUNS+4 Number: 131608585

NAICS: 484210

PSC: V003

SIC Code:

Report Type: INTERIM

Period of Performance Being Assessed: From: 2009-05-15 to: 2010-05-14

Contract Number: N6883608D0017

Order Number:

Business Sector & Sub-Sector: NONSYSTEMS, BASE SUPPLIES

Location of Contract Performance: FISC JACKSONVILLE OPERATING AREA -- CNNQ

Contracting Office: CONTRACTING OFFICE BLDG 110 JACKSONVILLE FL 32212-0097

Contracting Officer:

Name: KAREN DONALD

Phone: 904-542-1076

Contract Award Date: 2008-05-15

Contract Completion Date: 2012-12-31

Contract Percent Complete:

Awarded Dollar Value: \$10,969,587.000

Current Dollar Value:

Basis of Award: COMPETITIVE

Type of Contract: FFP

Program Title:

MOVING DPM HHG POSE AWARD VALADATION.

Contract Effort Description:

MOVING OF HHG LOCAL MOVES

Key Subcontractor(s):

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:
 CAGE Code:
 DUNS+4 Number:
 Effort Performed:

Small Business Utilization:
Does this contract include a subcontracting plan? NO
Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

A common five level assessment rating system is used to evaluate a contractor's performance. Ratings range from Unsatisfactory to Exceptional. Here's a breakdown of each category:

Rating	Definition
Exceptional	Performance meets contractual requirements and exceeds many to the Government's benefit. The element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.
Very Good	Performance meets contractual requirements and exceeds some to the Government's benefit. The element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor were effective.
Satisfactory	Performance meets contractual requirements. The element being assessed contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
Marginal	Performance does not meet some contractual requirements. The element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions.
Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The element being assessed contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.

Area Rated:**Past Rating****Rating**

Quality of Product/Service

SATISFACTORY

Schedule

SATISFACTORY

Cost Control

SATISFACTORY

Business Relations

SATISFACTORY

Management of Key Personnel

SATISFACTORY

Utilization of Small Business

SATISFACTORY

Other Areas:

(1):

(2):

(3):

(4):

(5):

(6):

(7):

(8):

Variance (contract to date)**Current****Completion**

Cost Variance (%)

%

%

Schedule Variance (%)

%

%

Assessing Official Comments:

Quality of Product/Service: AMERICAN SAFETY MOVERS PERFORMING TO CONTACT STANDARDS

Overall Comments: AMERICAN SAFETY MOVERS PERFORMING TO CONTACT STANDARDS

Given what I know today about the contractor's ability to execute what he promised in his proposal, I PROBABLY WOULD award to him today given that I had a choice.

Assessing Official:

Name: DOROTHY BURKE

Title: PM

Organization: FISC

Phone: 9045421000X6117 FAX:

Email: DOROTHY.BURKE@NAVY.MIL

Date: 2010-08-04

Contractor Comments:

Overall Comments: The report was delivered/received by the contractor on 07/01/2010. The contractor neither signed nor offered comment in response to this assessment.

Contractor Representative:

Name:

Title:

Phone: FAX:

Email:

Date: 2010-08-04

Reviewing Official Comments:

Contractor failed to signed within the 30 day timeframe.

Reviewing Official:

Name: ALISE SINDAB

Title: CONTRACTING OFFICER

Organization: FISC

Phone: 904-542-1265 FAX: 904-542-1095

Email: ALISE.SINDAB@NAVY.MIL

Date: 2010-08-04

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CONTRACTOR PERFORMANCE ASSESSMENT REPORT

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NONSYSTEMS**Contractor Name and Address**

Company Name: AMERICAN SAFETY MOVERS, INC

Division Name:

Street Address: 1420 GRACE AVE

City, State, Zip Code: PANAMA CITY FL 324012208

CAGE Code: 3FR84

DUNS+4 Number: 131608585

NAICS: 484210

PSC: V003

SIC Code:

Report Type: INTERIM**Period of Performance Being Assessed:** From: 2008-05-15 to: 2009-05-14**Contract Number:** N6883608D0017**Order Number:****Business Sector & Sub-Sector:** NONSYSTEMS, BASE SUPPLIES**Location of Contract Performance:****Contracting Office:** CONTRACTING OFFICE BLDG 110 JACKSONVILLE FL 32212-0097**Contracting Officer:**

Name: KAREN DONALD

Phone: 904-542-1076

Contract Award Date: 2008-05-15**Contract Completion Date:** 2012-12-31**Contract Percent Complete:****Awarded Dollar Value:** \$10,969,587.000**Current Dollar Value:****Basis of Award:** COMPETITIVE**Type of Contract:** FFP**Program Title:**

MOVING DPM HHG POSE AWARD VALADATION.

Contract Effort Description:

MOVING OF HHG LOCAL MOVES

Key Subcontractor(s):

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:

CAGE Code:

DUNS+4 Number:

Effort Performed:

Contractor Name:
 CAGE Code:
 DUNS+4 Number:
 Effort Performed:

Small Business Utilization:
Does this contract include a subcontracting plan? NO
Date of last Individual Subcontracting Report (ISR) / Summary Subcontracting Report (SSR): N/A

A common five level assessment rating system is used to evaluate a contractor's performance. Ratings range from Unsatisfactory to Exceptional. Here's a breakdown of each category:

Rating	Definition
Exceptional	Performance meets contractual requirements and exceeds many to the Government's benefit. The element being assessed was accomplished with few minor problems for which corrective actions taken by the contractor were highly effective.
Very Good	Performance meets contractual requirements and exceeds some to the Government's benefit. The element being assessed was accomplished with some minor problems for which corrective actions taken by the contractor were effective.
Satisfactory	Performance meets contractual requirements. The element being assessed contains some minor problems for which corrective actions taken by the contractor appear or were satisfactory.
Marginal	Performance does not meet some contractual requirements. The element being assessed reflects a serious problem for which the contractor has not yet identified corrective actions.
Unsatisfactory	Performance does not meet most contractual requirements and recovery is not likely in a timely manner. The element being assessed contains a serious problem(s) for which the contractor's corrective actions appear or were ineffective.

Area Rated:**Past Rating****Rating**

Quality of Product/Service

SATISFACTORY

Schedule

SATISFACTORY

Cost Control

SATISFACTORY

Business Relations

SATISFACTORY

Management of Key Personnel

SATISFACTORY

Utilization of Small Business

SATISFACTORY

Other Areas:

(1):

(2):

(3):

(4):

(5):

(6):

(7):

(8):

Variance (contract to date)**Current****Completion**

Cost Variance (%)

%

%

Schedule Variance (%)

%

%

Assessing Official Comments:

Overall Comments: RATING IS SATISFACTORY FOR THIS CONTRACT PERFORMANCE CYCLE.

Given what I know today about the contractor's ability to execute what he promised in his proposal, I PROBABLY WOULD award to him today given that I had a choice.

Assessing Official:

Name: DOROTHY BURKE

Title: TRANSPORTATION SPECIALIST

Organization: 439K

Phone: 904-542-1000X6117 FAX: 904-542-1214

Email: DOROTHY.BURKE@NAVY.MIL

Date: 2009-09-03

Contractor Comments:

Overall Comments: Contractor agrees with the ratings assigned.

Contractor Representative:

Name: PATRICK B. COLEMAN

Title: VICE PRESIDENT

Phone: 904-353-4848 FAX: 904-353-4448

Email: PBCARC@BELLSOUTH.NET

Date: 2009-09-12

Reviewing Official Comments:

Review not required as Contractor and Assessing Official agree on assigned ratings.

Reviewing Official:

Name:

Title:

Organization:

Phone: FAX:

Email:

Date:

**BEFORE
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OF SOUTH CAROLINA**

Docket No. 2014-225-T

In re:)
)
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Defense Personnel)

EXHIBIT 6

BASICs INFORMATION



U.S. Department of Transportation
Federal Motor Carrier Safety Administration
A&I Online: Safety Measurement System

Search All FMCSA Sites

A&I SITES

SMS HOME

CARRIER SEARCH

REPORTS

DOWNLOADS

1 INFORMATION CENTER

SMS Home > Carrier Overview

AMERICAN SAFETY MOVERS INC

DOT#:1150728

Welcome to the Motor Carrier Safety Measurement System

The SMS provides an assessment of a motor carrier's on-road performance and investigation results within the Behavior Analysis and Safety Improvement Categories (BASICS). Assessments cover 24 months of activity and results are updated monthly. For current Motor Carrier Safety Ratings visit [SAFER](#) and for current operating authority and insurance information visit [Licensing and Insurance \(L&I\)](#) system.

Preview Enhancements to the SMS Website

The SMS Preview focuses on making the display of information more understandable for motor carriers seeking to improve their safety performance.

Select a BASIC below to view details

BASICs Overview [What Does This Mean?](#)
(Based on a 24-month record ending May 30, 2014)

Unsafe Driving

0%

Hours-of-Service (HOS) Compliance

0%

Driver Fitness

0%

Controlled Substances and Alcohol

0%

Vehicle Maintenance

< 5 vehicle insp.

Hazardous Materials (HM) Compliance

Not Public

Crash Indicator

Not Public

PERFORMANCE

On-Road	Investigation	BASICs Status
0%		
0%		
0%		
0%		
< 5 vehicle insp.		
Not Public	Not Public	Not Public
Not Public	Not Applicable	Not Public

*USE OF SMS DATA/INFORMATION

SUMMARY OF ACTIVITIES

	Number	OOS Rate
Total Inspections:	6	
Driver Inspections:	6	0 %
Vehicle Inspections:	4	25 %
Placardable HM Inspections	0	0 %
% Placardable HM Inspections	0 %	

Total Crashes *	0
Fatal Crashes:	0
Injury Crashes:	0
Towaway Crashes:	0

*Crashes listed represent a motor carrier's involvement in **reportable crashes**, without any determination as to responsibility. [Continue for details.](#)

RECENT INVESTIGATIONS

There are no recent investigations.

History

For more information on the BASICs Overview please visit our [Information Center](#)

ICON LEGEND



Serious violation cited within last 12 months from an investigation.



Denotes this carrier exceeds the FMCSA intervention threshold relative to its safety event grouping based upon roadside data and/or has been cited with one or more serious violations within the past 12 months during an investigation. Therefore, this carrier may be prioritized for an intervention action and roadside inspection.

Carrier Registration Information as of May 30, 2014

USDOT# 1150728 Power Units: 13
DBA Vehicle Miles Traveled: 150,000
Name: VMT Year: 2013
Address: 216 Druid Street Drivers: 12
Jacksonville, FL Carrier Operation: Interstate
32254
Telephone: (904) 353-4848 Passenger: No
Fax: (904) 353-4448 **Subject to Placardable HM Threshold:** No
Household Goods: Yes
Email: pbc@amsamovers.net New Entrant: No

Carrier Registration
Registration Updated:
05/22/2014

Need more information about what SMS is or how to improve safety in a BASIC?

[Learn more](#)

[Update Registration Information](#)

[View Carrier Registration Details](#)

*USE OF SMS DATA/INFORMATION

The data in the Safety Measurement System (SMS) is performance data used by the Agency and Enforcement Community. A symbol, based on that data, indicates that FMCSA may prioritize a motor carrier for further monitoring.

The ▲ symbol is not intended to imply any federal safety rating of the carrier pursuant to 49 USC 31144. Readers should not draw conclusions about a carrier's overall safety condition simply based on the data displayed in this system. Unless a motor carrier in the SMS has received an UNSATISFACTORY safety rating pursuant to 49 CFR Part 385, or has otherwise been ordered to discontinue operations by the FMCSA, it is authorized to operate on the nation's roadways.

Motor carrier safety ratings are available at <http://safer.fmcsa.dot.gov> and motor carrier licensing and insurance status are available at <http://li-public.fmcsa.dot.gov/>.



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Federal Motor Carrier Safety Administration
1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • [Field Office Contacts](#)

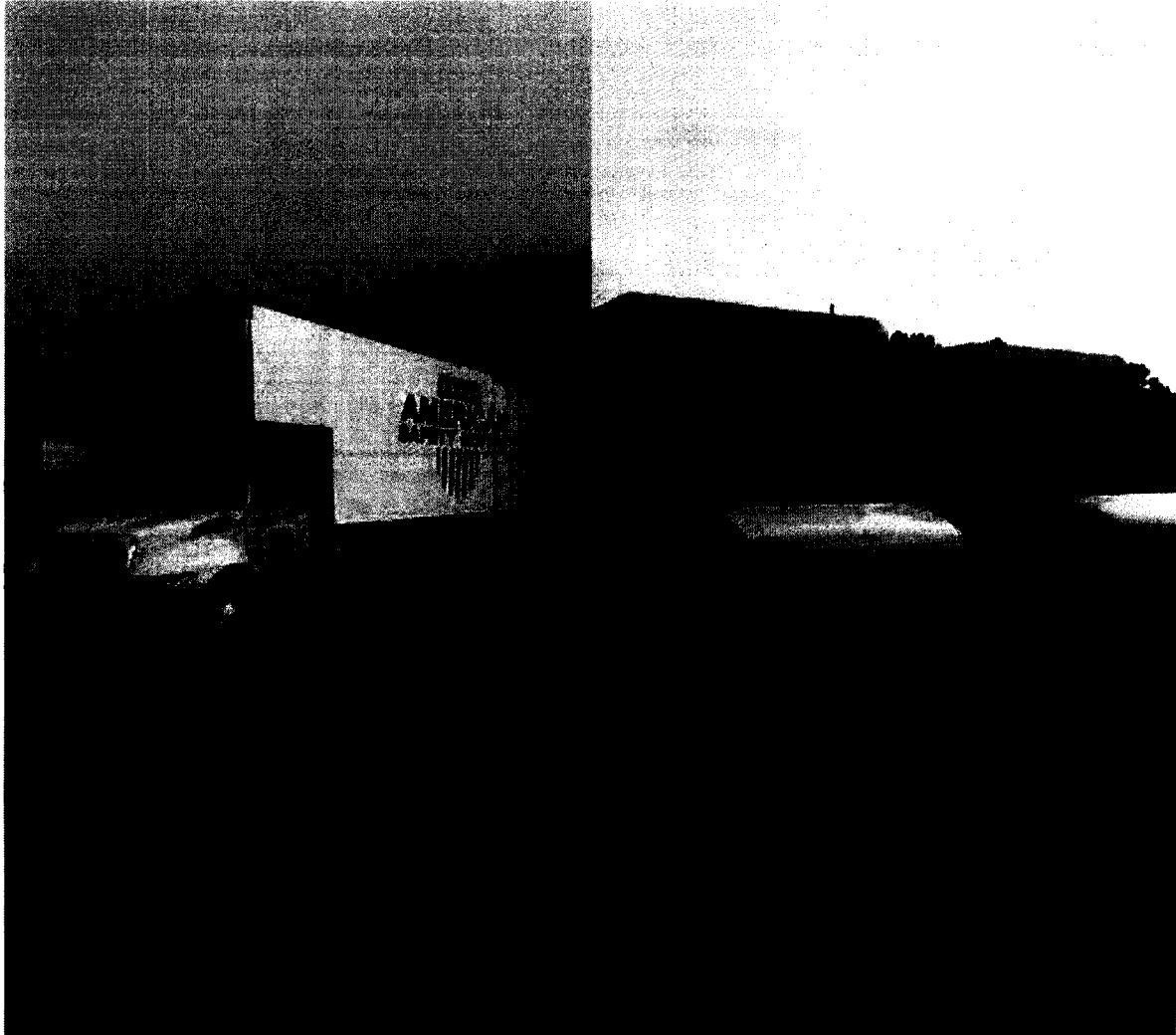
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Docket No. 2014-225-T

In re:)
)
Application of American Safety Movers,)
Inc. for Class E Certificate of Public)
Convenience and Necessity to transport)
Household Goods Between Points and)
Places in South Carolina restricted to the)
Transportation of U.S. Department of)
Defense Shipments for Department of)
Defense Personnel)

EXHIBIT 7

PHOTOGRAPHS OF EQUIPMENT









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EXHIBIT 8

**AMERICAN SAFETY MOVERS'
DRIVER'S INSPECTION REPORT**

DRIVER'S VEHICLE INSPECTION REPORT

AS REQUIRED BY THE D.O.T. FEDERAL MOTOR CARRIER SAFETY REGULATIONS

CARRIER: _____

ADDRESS: _____

DATE: _____ TIME: _____ A.M. _____ P.M.

CHECK ANY DEFECTIVE ITEM AND GIVE DETAILS UNDER "REMARKS"

TRACTOR/
TRUCK NO. _____ ODOMETER READING _____

- | | | |
|---|--|--|
| <input type="checkbox"/> Air Compressor | <input type="checkbox"/> Horn | <input type="checkbox"/> Suspension System |
| <input type="checkbox"/> Air Lines | <input type="checkbox"/> Lights | <input type="checkbox"/> Starter |
| <input type="checkbox"/> Battery | <input type="checkbox"/> Head - Stop | <input type="checkbox"/> Steering |
| <input type="checkbox"/> Body | <input type="checkbox"/> Tail - Dash | <input type="checkbox"/> Tachograph |
| <input type="checkbox"/> Brake Accessories | <input type="checkbox"/> Turn Indicators | <input type="checkbox"/> Tires |
| <input type="checkbox"/> Brakes, Parking | <input type="checkbox"/> Mirrors | <input type="checkbox"/> Tire Chains |
| <input type="checkbox"/> Brakes, Service | <input type="checkbox"/> Muffler | <input type="checkbox"/> Transmission |
| <input type="checkbox"/> Clutch | <input type="checkbox"/> Oil Pressure | <input type="checkbox"/> Wheels and Rims |
| <input type="checkbox"/> Coupling Devices | <input type="checkbox"/> Radiator | <input type="checkbox"/> Windows |
| <input type="checkbox"/> Defroster/Heater | <input type="checkbox"/> Rear End | <input type="checkbox"/> Windshield Wipers |
| <input type="checkbox"/> Drive Line | <input type="checkbox"/> Reflectors | <input type="checkbox"/> Other |
| <input type="checkbox"/> Engine | <input type="checkbox"/> Safety Equipment | |
| <input type="checkbox"/> Exhaust | <input type="checkbox"/> Fire Extinguisher | |
| <input type="checkbox"/> Fifth Wheel | <input type="checkbox"/> Reflective Triangles | |
| <input type="checkbox"/> Frame and Assembly | <input type="checkbox"/> Flags - Flares - Fusees | |
| <input type="checkbox"/> Front Axle | <input type="checkbox"/> Spare Bulbs & Fuses | |
| <input type="checkbox"/> Fuel Tanks | <input type="checkbox"/> Spare Seal Beam | |

TRAILER(S) NO.(S) _____

- | | | |
|--|--|--|
| <input type="checkbox"/> Brake Connections | <input type="checkbox"/> Hitch | <input type="checkbox"/> Tarpaulin |
| <input type="checkbox"/> Brakes | <input type="checkbox"/> Landing Gear | <input type="checkbox"/> Tires |
| <input type="checkbox"/> Coupling Devices | <input type="checkbox"/> Lights - All | <input type="checkbox"/> Wheels and Rims |
| <input type="checkbox"/> Coupling (King) Pin | <input type="checkbox"/> Roof | <input type="checkbox"/> Other |
| <input type="checkbox"/> Doors | <input type="checkbox"/> Suspension System | |

Remarks: _____

☐ CONDITION OF THE ABOVE VEHICLE IS SATISFACTORY

DRIVER'S SIGNATURE: _____

☐ ABOVE DEFECTS CORRECTED

☐ ABOVE DEFECTS NEED NOT BE CORRECTED FOR SAFE OPERATION OF VEHICLE

MECHANIC'S SIGNATURE: _____ DATE: _____

DRIVER'S SIGNATURE: _____ DATE: _____

ORIGINAL

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CONFIDENTIAL AND PROPRIETARY

EXHIBIT 9

PROPOSED RATES IN BID SUBMISSION

FILED SEPARATELY UNDER SEAL

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EXHIBIT 10

**AMERICAN SAFETY MOVERS'
EMPLOYMENT AND CONTRACTOR POLICY FOR DRIVERS**

AMERICAN SAFETY MOVERS, INC.

Employment and Contractor Policy

Date: July 16 2007

Drivers:

- A. Class A CDL Drivers must be at least 21 years old.
- B. Each applicant must be competent by reason of experience or training to safely operate the type of vehicle he/she will drive in the service of American Safety Movers, Inc. This must include 6 months verifiable experience with a major van line or an acceptable local moving company.
- C. Must be able to read and speak the English language sufficiently to converse with the general public, to understand highway traffic signs and signals in the English language, to respond to official inquiries, and to make entries on reports and records.
- D. Must be able, by reason of experience, training, or both, to safely operate the type of commercial motor vehicle he/she is assigned to drive.
- E. Must be physically qualified to drive a commercial motor vehicle in accordance with U.S. Department of Transportation (USDOT) – Physical Qualifications and Examination requirements. Physicals must have been taken within the past 6 months prior to qualification date.
- F. Must have a currently valid commercial motor vehicle operator's license issued only by one State or jurisdiction.
- G. Must prepare and furnish to American, a list of traffic violations as required by the USDOT.
- H. Must not be disqualified to drive a commercial motor vehicle under the rules of the USDOT.
- I. Must successfully complete a driver's road test and be issued a certificate of driver's road test as required by the USDOT.
- J. Shall not have had three or more moving traffic violations during the immediate 12 months, 5 moving violations in the past 24 months, or 7 moving violations in the past 36 months.

Drivers and Non-Drivers:

- K. Must pass the required American Pre-Employment Drug Screen.
- L. Shall have had no convictions or forfeiture of bond (includes "implied consent" licensing states), during the past 12 months or any of the following offenses:
 - 1. Driving a privately owned vehicle while under the influence of alcohol, drugs, or controlled substances.
 - 2. Driving a commercial motor vehicle while under the influence of alcohol, drugs, or controlled substance as defined by federal regulations, "within the past 24 months".
 - 3. Non-felony citation for illegal possession or transportation of alcohol, drugs or controlled substances.
 - 4. Conviction for reckless, careless, or negligent driving.
 - 5. Had a chargeable accident, and at least one ticket (not related to accident).
 - 6. Have a conviction or forfeiture of bond for a misdemeanor class crime during the last 12 months of/from charge date.
- M. Applicant shall have had no conviction or forfeiture of bond for a felony class crime during the past 5 years.
- N. Shall have no conviction or forfeiture of bond for a felony class crime involving the following situation, regardless of when they occurred:
 - a. Any crime involving firearms
 - b. Any violent crime
 - c. Sex offense of any type
- O. American may obtain from any previous employer of an applicant, provided that applicant has given his/her written consent, any information concerning his/her participation in a controlled substances and alcohol testing program. American will obtain and review the information listed below from any employer for whom the applicant performed safety-sensitive functions in the previous 3 years. The driver testing information obtained will include:
 - * Alcohol tests with a breath alcohol concentration of 0.04 or greater
 - * Controlled substances test in which a positive result was indicated.
 - * Any refusal to submit to a required alcohol or controlled substance test.
- P. American will not employ or contract with an applicant if American obtains information indicating that he/she has tested positive for controlled substances, tested at or above 0.04 breath alcohol concentration, or refused to test within the last 24 months.
- Q. Any pending misdemeanor or felony charge prohibits American from completing the qualification process on any applicant.
- R. Shall be sufficiently skilled in the packing, loading and handling of household goods to properly perform these functions.

Disqualifying Offenses for CURRENT Drivers, Contractors, and/or non-Drivers

- S. Drivers shall have no conviction or forfeiture of bond (includes "implied consent" licensing states) during the past 12 months for any of the following offenses:
- a. Driving a privately owned vehicle while under the influence of alcohol, drugs, or controlled substances.
 - b. Driving a commercial motor vehicle while under the influence of alcohol, drugs, or controlled substances as defined by the USDOT, "within the past 24 months".
 - c. Non-felony citation for illegal possession or transportation of alcohol, drugs, or controlled substances.
 - d. Citation for reckless, careless, or negligent driving.
 - e. Have a chargeable accident, and at least one ticket (not related to accident).
 - f. Have a conviction or forfeiture of bond for a misdemeanor class crime during the last 12 months of/from charge date.
- T. American will disqualify and terminate any Employee, Contractor, Driver, or non-Driver, who tests positive for controlled substances, tests at or above 0.04 breath alcohol concentration, or refuses to test when and where ordered by American.

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EXHIBIT 11

**AMERICAN SAFETY MOVERS'
EMERGENCY ACTION PLAN**

American Safety Movers, Inc.

Emergency Action Plan

I. POLICY

It is the policy of American Safety Movers, Inc. to take every possible action to comply with all emergency regulations and protect employees in emergency situations.

II. EMERGENCY PLAN COORDINATOR

Patrick B. Coleman, Vice-President, is responsible for making sure this emergency action plan is kept up to date, practices, and reviewed periodically.

The Emergency Plan Coordinator can be reached at American Safety Movers, Inc., 216B Druid Street, Jacksonville, Florida, 32254; (904)353-4848.

III. REPORTING PROCEDURES

If any employee is

Type of Emergency	How to Report (Phone Numbers)
Fire	911 Immediately - (334)798-2611-Secondary
Vehicle Accident	911 Immediately - (334)798-2611-Secondary
Weather	911 Immediately - (334)798-2611-Secondary
Bomb threat	911 Immediately - (334)798-2611-Secondary
Chemical Spill/Leak/Explosion	911 Immediately - (334)798-2611-Secondary
Violence	911 Immediately - (334)798-2611-Secondary
Medical	911 Immediately - (334)798-2611-Secondary

Reporting procedures are posted in all American Safety Movers, Inc. administrative offices, workplace bulletin boards and warehouses.

IV. EVACUATION PROCEDURES

A. Emergency Escape Procedures and Routes

Emergency escape routes and emergency escape route charts are posted on the bulletin board(s), indicating a primary and a secondary exit or escape route in the event emergency evacuation is necessary. Department supervisors are to insure all employees within their department are familiar with this plan.

B. Employee Accountability Procedures after Evacuations

In the event of an evacuation, each supervisor involved will assume a station in the vicinity of the designated exit. The supervisor will insure all personnel are evacuated and will provide assistance to employees requiring same.

Once evacuated, all employees will then proceed to a previously designated accounting area for an additional head count by their supervisor. Supervisors will then report their department's status to the workplace manager or individual in charge. No one is to re-enter the building for any reason until the Fire Department or other responsible agency has notified us the building is safe for re-entry.

C. Alarm System

The alarm system shall provide warning for necessary emergency action. The alarm shall be capable of being perceived above ambient noise or light levels of noise.

Alarm systems for notifying all employees in case of an emergency are:

Action to be taken	Alarm system
Intercom Broadcast	Manually activate siren alarm to sound throughout building

D. Severe Weather/Tornado

When a hazardous weather alert is announced, all employees should immediately go to their designated tornado refuge area. All employees should stay in the tornado refuge area until given the all clear sign.

The designated tornado refuge area is **Building One Training Room**.

E. Training

The following personnel have been trained to assist in the safe and orderly emergency evacuation of other employees.

Name	Title	Work Area	Special Assignment
Patrick Coleman	Vice-President	All	Supervise
Dave Heft	General Manager	Building 1	Supervise
Kevin Burns	Operations Manager	Building 2 & 3	Supervise

Training is provided for employees when:

1. The plan was initiated
2. Responsibilities change
3. New employees are hired or transferred
4. At least annually

V. FIRE EXTINGUISHERS

Fire extinguishers are strategically placed throughout all of American Safety Movers facilities. Employees will be instructed on the use of the extinguisher.

VI. RESCUE AND MEDICAL DUTIES

Employees are instructed to dial 911 in any medical/rescue situation. It may become necessary in an emergency to rescue personnel and perform some specified medical duties, including first-aid treatment. All employees assigned to perform such duties will have been properly trained and equipped to carry out their assigned responsibilities properly and safely.

Name	Location Assignment	Special Assignment	Training Provided
Dave Heft	Building 1	Supervise	CPR/First Aid
Kevin Burns	Building 2 & 3	Supervise	First Aid

VII. EMPLOYEE TRAINING

Training is provided to employees:

- When the plan is initiated
- When employee's required actions and responsibilities change
- When there are any changes to the plan
- Initially for new employees
- Refresher training annually

Items reviewed during training:

- Emergency escape procedures
- Escape route assignments
- Fire extinguisher locations and training
- Procedures to account for employees
- Major workplace fire hazards
- Employee training programs
- Fire prevention practices
- Means of reporting fire and other emergencies

- Alarm system/s
- Proper housekeeping
- Emergency action plan availability
- Hazardous Weather Procedures
- Medical Emergencies
- Any other emergency procedures needed for this facility (bomb threat, workplace violence, etc).

Chain of Command and Emergency Phone Numbers

VIII. CONTACTS

For more information about this plan, contact the Emergency Action Coordinator.

The following people should be contacted during off-hours emergencies (names and phone numbers):

1. Patrick Coleman – (334)798-2611
2. Dave Heft – (904)465-6378
3. Kevin Burns – (904)422-3667